



Technical Service Bulletin

93 PSS: External sound warning message in instrument cluster

93 23 20 2071352/1 August 29, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8 e quattro	2020 – 2021	All	Not Applicable
e-tron quattro, and e-tron Sportback quattro	2021 - 2023		
A7 e quattro, and Q5 e quattro	2021 – 2022		
e-tron GT, RS e- tron GT, Q4 e- tron quattro, and Q4 e-tron Sportback	2022 – 2023		
e-tron S quattro	2023		

Condition

Customer states:

The following warning message appears: “Vehicle sound: Malfunction! Pedestrians cannot hear vehicle. Please contact Service”.

Workshop findings:

- No relevant DTCs are stored.
- The external sound works correctly.
- The message may appear sporadically when starting the vehicle or when exceeding or dropping below a speed of approx. 40 mph.

Technical Background

The warning message appears yet the external sound works correctly. This concern is currently in analysis.

Production Solution

Not applicable.



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Service

1. Explain to the customer that this concern is in analysis and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2071352**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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