



Technical Service Bulletin

57 Remote control key does not communicate with vehicle or no start DTC U014000

57 23 14 2067813/4 August 24, 2023. Supersedes Technical Service Bulletin Group 57 number 23-11 dated June 14, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, and S3	2022	000001 – 899999	Not Applicable
	2023	000001 – 037000	
RS 3	2022	900001 – 999999	
	2023	900001 – 903100	

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Service</i> (adjusted coding table, updated SVM code) Revised header (added SW 177 and 180)
3	06/14/2023	Revised header (Adjusted header data to include RS3)
2	04/10/2023	Revised header (Added Model Year 23 with VIN restriction)

Customer states:

- Unable to start the vehicle.
- Unable to unlock the vehicle with the remote key.
- Terminal 15 cannot be switched on.

Workshop findings:

The following DTC may be stored the Data Bus On Board Diagnostic Interface -J533- (address word 0019):

- **DTC U014000** "Body Computer 1/ Vehicle Electrical System Control Module / Electronic Central Electric no communication".

Technical Background

The software for the Electronic Central Electrical control module, -J519- (address word 0009) needs to be updated.

Production Solution



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New software in the Electronic Central Electrical control module, -J519- (address word 0009).

Service

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the Electronic Central Electrical control module, -J519- (address word 0009) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code
A3	5WA937086*	174 175 176 177 180	5WA937086*	183	09A059

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles• G10 for CPO Covered Vehicles – Verify Owner• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9710		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067813/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Additional Information

All part and service references provided in this TSB (**2067813**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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