



Technical Service Bulletin

43 Air suspension malfunction warning in the cluster, DTC C1260F0 or U112100 stored in the suspension control module

43 23 78 2059363/4 August 24, 2023. Supersedes Technical Service Bulletin Group 43 number 22-62 dated June 9, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2017 – 2023	All	Adaptive Suspension
Q5, and SQ5	2018 – 2024		
A6, A7, and A8	2019 – 2024		
Q8	2019 - 2023		
e-tron quattro	2019 2021 – 2024		
A6 allroad, S6, S7, S8, and e- tron Sportback quattro	2020 – 2024		
SQ7, SQ8, and RS Q8	2020 – 2023		
A8 e quattro	2020 – 2021		
RS 6 Avant, RS 7, Q5 e quattro, Q5 Sportback, and SQ5 Sportback	2021 – 2024		
A7 e quattro	2021 - 2022		
e-tron S quattro	2023 -2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (Added Model Year)
3	06/09/2022	Revised header (Added Model Year)
2	08/2/2021	Revised header (Added Model Year)



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Customer states:

- Air suspension malfunction warning in the instrument cluster (symbol for the air spring).

Workshop findings:

One of the following DTCs is stored in the suspension control module, J1135 (address word 0074):

- **DTC C1260F0** (compressor control unit for adaptive suspension, no communication) with symptom code 262400.

Or

- **DTC U112100** (data bus, missing message) with symptom code 262400.

Technical Background

Not applicable.

Production Solution

Improved software introduced in August, 2023.

Service

Check for irregularities in wiring and connector contacts between the suspension control module, J775 (address word 0074) and the compressor control module, J1135 (address word 0074), if there are no problems found then proceed as follows:

- If the DTC is passive/sporadic, delete the DTC and release the vehicle.
- If the DTC is active/static, replace compressor control unit J1135 according to Elsa at Repair Manual, *Chassis >> Suspension, Wheels, Steering >> 43 Self Levelling Suspension >> Air Suspension >> Level Control System Compressor Electronics J1135, Removing and Installing*.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.
Service Number:	4316
Damage Code:	0039



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Labor Operations:	Control module remove + reinstall	4316 1950	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 30 TU)
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2059363/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Level Control System Compressor Electronics J1135 (if necessary)	01
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA

Additional Information

All parts and service references provided in this TSB (2059363) are subject to change and/or removal.

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