

**On-car analysis list from August 24th, 2023
please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta, Taos	23	1.5T DNKA	All	MIL-on P2421	Customer states MIL-on, P2421 stored in ECM memory (Must be ECM software level 33XX or higher)
	Atlas, Tiguan	22-23	All	All	MIL-on P2402	Customer states MIL-on, P2402 stored in ECM memory (Must complete "VIN4APIN Worksheet - EVAP Fault P2402" before calling into the helpline)
	Atlas, Atlas Cross Sport	23	All	All	Exhaust/Heat shield noise	Customer states rattle from below the vehicle (Untouched vehicle)
	Tiguan	23	All	All	MIL-on P04F0	Customer states MIL-on, P04F0 stored in ECM memory (Untouched vehicle)
	Atlas, Atlas Cross Sport	23	3.6L CDVC	All	MIL-on P0461	Customer states MIL-on, fault P0461 stored in ECM memory (Attach MVBs IDE03472 and IDE03473 from Address 17 to GFF log)
Body	ID.4	23	All	All	Sun Visor	Customer states sun visor is loose/broken (Untouched vehicle)
Electric	Tiguan	22-20	All	All	Seat Fault B201000, B135354 and/or B135454	Customer states seat memory is inoperative (Must have B201000, B135354 and/or B135454 in address 36) (Untouched vehicle)
	Atlas, Cross Sport, Jetta, Taos, Tiguan	22-23	All	All	Key Battery	Customer states key FOB lock/unlock functions do not work via button press (not KESSY). (Must have B147918 and/or B147A18 in Address 09)
	ID.4	23	All	All	Seat Fault B135554	Customer states seat memory is inoperative (Must have B135554 in address 36) (Untouched vehicle)
	Tiguan	22-23	All	All	Seat Belt	Customer states seat belt won't retract