

REFERENCE:	TSB: 23-079-23 GROUP 23 - Body	Date:	June 28, 2023	REVISION:	-
VEHICLES AFFECTED:	2018 - 2020 (JL) Jeep Wrangler 2020 (JT) Jeep Gladiator This bulletin applies to vehicles built on and before August 11, 2020 (MDH 0811XX).	MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH			
CUSTOMER SYMPTOM:	A shimmy in the steering wheel after hitting an irregularity on the road surface (symptom is more prevalent in cold temperatures).				
CAUSE:	Air trapped in the steering damper.				

REPAIR SUMMARY:

This bulletin involves replacing the steering damper.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-15-20-95	Damper, Steering – Replace (1 - Semi-Skilled)	4 - Chassis	0.5 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	CCUKV411AD	Damper, Steering	JL Vehicles
1 (AR)	CXALXF12AA	Damper, Steering	JT Vehicles

DIAGNOSIS:

If the customer describes any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Replace the steering damper. Refer to the detailed service procedures listed in DealerConnect>Service Library under: 19 - Steering / Linkage / Damper, Steering / Removal and Installation.

POLICY:

Vehicles included in this Technical Service Bulletin have a Warranty Extension to an 8 Year warranty extension or 144,840 km (90,000 mi) from in service date warranty period for this repair. See Warranty Bulletins: U.S. D-23-09 and Puerto Rico ID-23-10, for details associated with the Warranty Extension.

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