

Technical Service Bulletin (TSB)  
Tail Lamp Assemblies Contacting Liftgate

<b>REFERENCE:</b>	<b>TSB:</b> 23-077-23 <b>GROUP</b> 23 - Body	<b>Date:</b>	June 27, 2023	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<b>2023 (B1) Jeep Renegade</b> This bulletin applies to vehicles built on or after October 01, 2022 (MDH 1001XX) and on or before May 06, 2023 (MDH 0506XX).	<b>MARKET APPLICABILITY:</b>			
		<input checked="" type="checkbox"/> NA		<input type="checkbox"/> CH	
		<input type="checkbox"/> EE		<input type="checkbox"/> IAP	
		<input checked="" type="checkbox"/> SA		<input type="checkbox"/> MEA	
<b>CUSTOMER SYMPTOM:</b>	Tail lamp assemblies contacting liftgate creating a creaking noise.				
<b>CAUSE:</b>	Missing felt insulation.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-191, date of issue June 27, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

**REPAIR SUMMARY:**

This bulletin involves inspecting tail lamp assemblies for a creaking noise and possibly adding felt insulation to the tail lamp assemblies.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-50-85-9G	Tail Lamp Assemblies - Inspect (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.1 Hrs.
08-50-85-9H	Tail Lamp Assembly - Inspect and Repair( <b>One Assembly</b> ) (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
08-50-85-9J	Tail Lamp Assemblies - Inspect and Repair ( <b>Both Assemblies</b> ) (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
4 (AR)	68660631AA - Mopar 7095135 - South America	Acoustic Felt Insulation	680 mm x 21.5 mm (for both sides) <b>For Reimbursement Only</b>

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Inspection Procedure. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Inspection Procedure.

1. With the liftgate in the closed position, push five times, on the outer and upper and lower corners of each tail lamp assembly using medium/moderate force towards the body (Fig. 1) .



**Fig. 1**

**Outer Upper And Lower Corners Of Tail Lamp Assembly**

2. Was a creaking noise heard from one or both tail lamp assemblies (Fig. 1) ?
  - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
  - NO>>> This bulletin has been completed. Use Inspect LOP (08-50-85-9G) to close the active RSU.

**REPAIR PROCEDURE:**

1. Remove the tail lamp assemblies as required. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>08 - Electrical / 8L - Lamps and Lighting / Lamps/Lighting - Exterior / Lamp, Tail / Removal.

2. Apply two pieces of felt insulation to the side of the tail lamp assembly as required (Fig. 2) .



Fig. 2

**Areas To Apply Two Pieces Of Felt Insulation**

1 - Apply Two Pieces Of Felt Insulation Here (Second Pic Is For Reference)

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3. Install the tail lamp assemblies as required. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>08 - Electrical / 8L - Lamps and Lighting / Lamps/Lighting - Exterior / Lamp, Tail / Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

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