

REFERENCE:	TSB: 17-001-23 GROUP 17 - Rear Suspension	Date:	June 17, 2023	REVISION:	-
VEHICLES AFFECTED:	2023 (JL) Jeep Wrangler This bulletin applies to vehicles built on or after April 14, 2023 (MDH 0414XX) and on or before April 25, 2023 (MDH 0425XX).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA		<input checked="" type="checkbox"/> MEA	
		<input checked="" type="checkbox"/> SA		<input checked="" type="checkbox"/> IAP	
		<input checked="" type="checkbox"/> EE		<input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	The customer or technician may comment on possible missing rear jounce bumper(s) from the mounting perch.				
CAUSE:	Jounce bumper(s) missing from the rear mounting perch.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-179, date of issue June 17, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves inspecting and if necessary installing missing rear jounce bumper(s).

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-30-04-93	Rear Jounce bumper(s) – Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
02-30-04-94	Rear Jounce bumper(s) – Inspect and Install (One or Both) (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
2 (AR)	68572465AA	Bumper, Rear Jounce	

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

REPAIR PROCEDURE:

1. Raise and support the vehicle. Refer to the detailed service procedures available in DealerCONNECT>Service Library under: Service Info 04 - Vehicle Quick Reference / Hoisting / Standard Procedure.
2. Inspect for missing rear jounce bumpers (Fig. 1) .
3. Are one or both rear jounce bumpers missing? (Fig. 1)
 - YES >>> Proceed to [Step 4](#).
 - NO >>> This bulletin has been completed, use inspect LOP (02-30-04-93) to close the active RSU. Proceed to [Step 5](#).

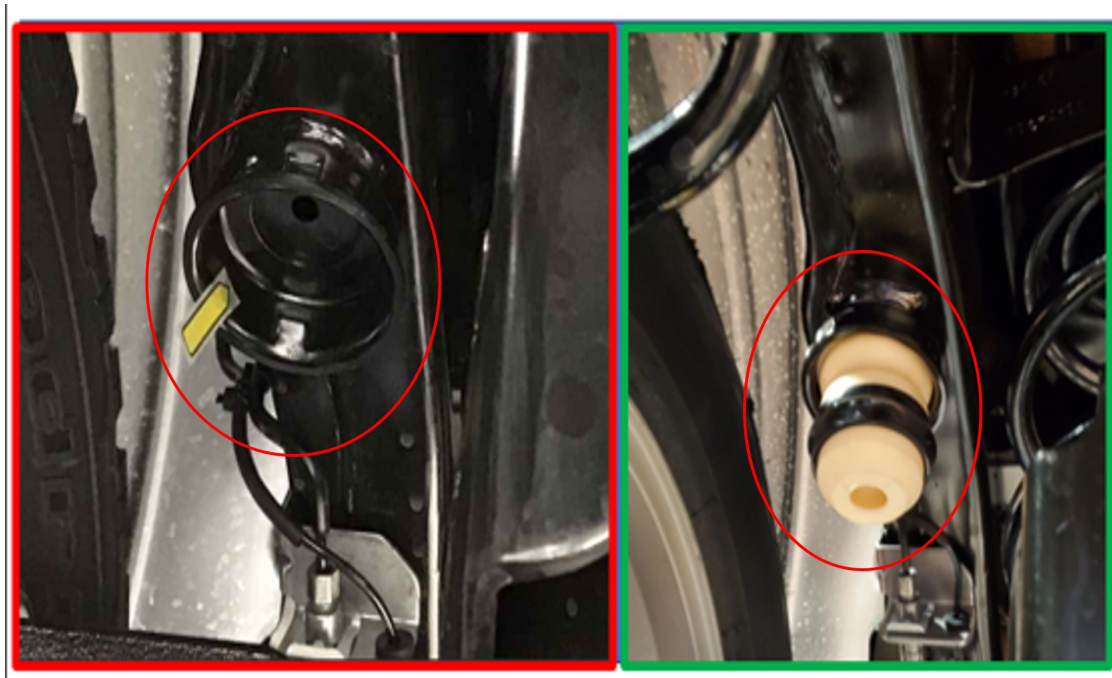


Fig. 1

Picture Of The Rear Jounce Bumper Both Missing And Properly Installed In The Mounting Perch

4. Install the missing rear jounce bumper(s). Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 17 - Rear Suspension / Bumper, Jounce / Installation.
5. Lower the vehicle from the hoist. Refer to the detailed service procedures available in DealerCONNECT>Service Library under: Service Info 04 - Vehicle Quick Reference / Hoisting / Standard Procedure.

POLICY:

Reimbursable within the provisions of the warranty.

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