

## Technical Service Bulletin (TSB) Hands Free Access (Entry) Inoperative

<b>REFERENCE:</b>	<b>TSB:</b> 08-039-23 REV. A <b>GROUP</b> 08 - Electrical	<b>Date:</b>	June 8, 2023	<b>REVISION:</b>	08-039-23
<b>VEHICLES AFFECTED:</b>	2022 - 2023 (H1) Jeep Commander This bulletin applies to vehicles built on or after March 23, 2022 (MDH 0323XX) and on or before <b>**November 23, 2022 (MDH 1123XX)**</b> .			<b>MARKET APPLICABILITY:</b>	
				<input type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	Customer will not be able to open the back cover using the hands-free optional.				
<b>CAUSE:</b>	Hands Free Module.				

This bulletin supersedes Technical Service Bulletin (TSB) 08-039-23, date of issue February 01, 2023, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include additional build date, parts and step.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-018, date of issue February 01, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

### REPAIR SUMMARY:

This bulletin involves inspecting and possibly replacing the Hands Free Module.

### CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-14-49-04	Hands Free Module - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.1 Hrs.
08-14-49-05	Hands Free Module - Inspect and Replace (0 - Introduction)	6 - Electrical and Body Systems	1.2 Hrs.
Failure code	ZZ	Service Action	

### SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	7094742	Module, Hands Free Access (Entry)	Locally sourced part for South America
<b>**6</b>	51990186	Screw	Locally sourced part for South America
6	51998498	Nut, Screw	Locally sourced part for South America <b>**</b>

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

**SPECIAL TOOLS/EQUIPMENT:**

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

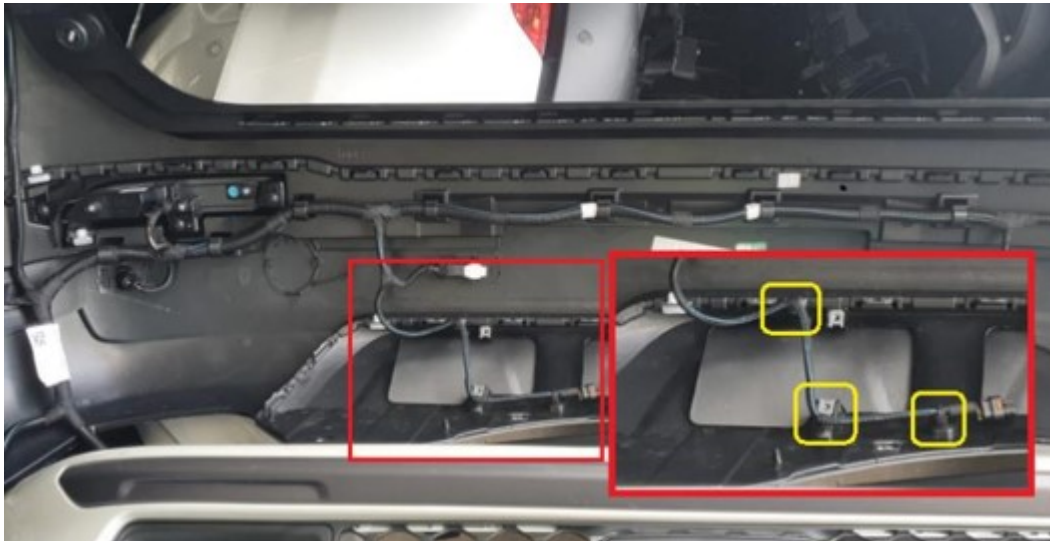
**REPAIR PROCEDURE:**

- Is the vehicle on the RSU VIN list?
  - YES >>> Proceed to [Step 2](#).
  - NO>>> This Bulletin does not apply. Normal diagnosis should be performed.
- Does the liftgate function properly with the use of the hands free option?
  - YES >>> This bulletin has been completed, use inspect LOP (08-14-49-04) to close the active RSU.
  - NO >>> Proceed to [Step 3](#).
- Remove the rear fascia. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 13 - Frame and Bumpers / Bumpers / Fascia, Rear / Removal.
- Remove the tape from the wiring ([Fig. 1](#)) .



**Fig. 1**  
**Tape From Wiring**

- Put the wiring into the proper layout ([Fig. 2](#)) .



**Fig. 2**  
**Proper Layout of Wiring**

6. Install the new hands free module (Fig. 3) .



**Fig. 3**  
**Module Install**

7. Connect the wiring connector (Fig. 4) .



**Fig. 4**  
**Connector**

8. **\*\*Install the screw nut and screws on the rear cover (Fig. 5) .\*\***



**Fig. 5**  
**Screws And Screw Nuts Location**

9. Install the rear fascia. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 13 - Frame and Bumpers / Bumpers / Fascia, Rear / Installation.
10. Clear all DTCs that may have been set in any module due to rear. The wiTECH application will automatically present all DTCs and allow them to be cleared.

**POLICY:**

Reimbursable within the provisions of the warranty.

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.*