STELLANTIS PARTS & SERVICES		Technical Service Bulletin (TSB) Headliner Delamination				
REFERENCE:	<b>TSB</b> : 23-066-23 <b>GROUP</b> 23 - Body	Date:	June 8, 2023	REVISION:	-	
VEHICLES AFFECTED:	2023 (B1) Jeep Renegade This bulletin applies to vehicles built of (MDH 1010XX) and on or before May 10			MARKET AF	PPLICABILITY:  CH  IAP  MEA	
CUSTOMER SYMPTOM:	The headliner as delaminating (is bubbling) (Fig. 1) .					
CAUSE:	Poor adhesion.					

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-161, date of issue June 08, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.





Fig. 1
Headliner Delamination (Bubbling) Examples

## **REPAIR SUMMARY:**

This bulletin involves inspecting and possibly replacing the headliner.

# **CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-20-45-9M	Headliner - Inspect (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.1 Hrs.
23-20-45-9N	Headliner - Inspect and Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	2.1 Hrs.
Failure Code	ZZ	Service Action	

#### **SPARE PARTS:**

Qty	Part No.	Description	Notes
1 (AR)	7TS63DX9AA - Mopar 7095081 - South America	Headliner	Roof Trim Color Black
1 (AR)	7TS64MS7AA - Mopar 7095080 - South America	Headliner	Roof Trim Color Grey

### **DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Inspection Procedure. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Inspection Procedure.

- 1. Inspect the entire headliner for and delamination (bubbling) especially near the sunvisors (Fig. 1).
- 2. Was any delamination (bubbling) found on the headliner (Fig. 1)?
  - YES>>> Proceed to Step 1 of the Repair Procedure.
  - NO>>> This bulletin has been completed. Use inspect LOP (23-20-45-9M) to close the active RSU.

#### **REPAIR PROCEDURE:**

1. Replace the headliner. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Interior / Headliner / Removal and Installation.

## **POLICY:**

Reimbursable within the provisions of the warranty.

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