

Technical Service Bulletin (TSB)

Roof Molding

| REFERENCE: | TSB : 23-067-23 GROUP 23 - Body | Date: | June 8, 2023 | REVISION : | - | |
|----------------------|--|-------|--------------|-----------------------|------|--|
| VEHICLES | | | | MARKET APPLICABILITY: | | |
| AFFECTED: | | | | □NA | □MEA | |
| | | | | ⊠SA | □IAP | |
| | | | | EE | □СН | |
| CUSTOMER SYMPTOM: | Roof molding has become loose or missing. | | | | | |
| CAUSE: | Lack of proper fixation. | | | | | |

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-162, date of issue June 08, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable, use VIP or perform a VIN search in DealerCONNECT/Service Library. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves inspecting for missing or loose roof molding and if needed replacing missing roof molding and tightening loose retainers.

CLAIMS DATA:

| Labor Operation No: | Labor Description | Skill Category | Labor Time |
|---------------------|--|----------------|------------|
| 23-50-55-93 | Roof Molding - Inspect Roof Molding (0 – Introduction) | 23 - Body | 0.1 Hrs. |
| 23-50-55-94 | Roof Molding - Inspect And Adjust Retainer Clips (0 – Introduction) | 23 - Body | 0.2 Hrs. |
| 23-50-55-95 | Roof Molding - Inspect And Adjust Retainer Clips And Replace Molding (0 – Introduction) | 23 - Body | 0.2 Hrs. |
| Failure Code | ZZ | Service Action | · |

SPARE PARTS:

| Qty | Part No. | Description | Notes |
|--------|--|--------------------|-------|
| 1 (AR) | 5UP40RXFAC Mopar 60935631 South America | Right Roof Molding | |
| 1 (AR) | 5UP41RXFAC Mopar 60935632 South America | Left Roof Molding | |

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

- 1. Is the roof molding missing?
 - YES>>> Proceed to Step 1 of the Repair Procedure.
 - NO>>> Proceed to Step 2.
- 2. Attempt to move/remove the roof molding.
- 3. Did the roof molding come off or feel loose?
 - YES>>> Proceed to Step 1 of the Repair Procedure.
 - NO>>> This bulletin has been completed, use inspect LOP (23-50-55-93) to close the active RSU.

REPAIR PROCEDURE:

- 1. Remove the roof molding, if present.
- 2. Ensure the roof molding retainer clips are correctly positioned.
- 3. Adjust the roof retainer clips to ensure molding retention. Using a flat blade screwdriver or equivalent, bend the ears/tabs of the clips upward (Fig. 1) (Fig. 2) (Fig. 3).



Fig. 1 Retainers Bent Out Of Position

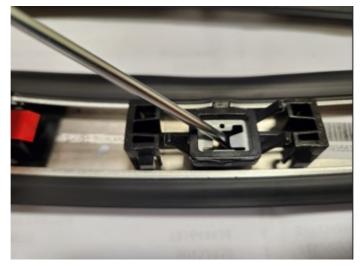


Fig. 2 Correcting Retainer positioning



Fig. 3 Retainer Correctly Positioned

- 4. Replace/reinstall the roof molding.
 - Position the molding onto the roof, aligning the studs on the bottom of the molding to the brackets on the roof panel.
 - Fully seat the roof moldings to ensure their attachment.

POLICY:

Reimbursable within the provisions of the warranty.

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