

FCA CARIBBEAN WARRANTY BULLETIN



TO: Dealer Principal, Service Manager,
Service Advisor, and Warranty Claims
Administrator

NO: ID-23-13
DATE: June 21, 2023

SUBJECT: (XG1) Center High Mounted Stop
Lamp (CHMSL) - Select 2019 - 2021 RAM
1500 Pickup (DT)

FOR: Puerto Rico and US Virgin Islands

PURPOSE:

To announce a warranty extension on the **Center High Mounted Stop Lamp (CHMSL)** on the following vehicles:

- 2019 - 2021 RAM 1500 Pickup (DT)

Affected Vehicles:

This warranty extension bulletin applies only to the following vehicles:

- DT vehicles built on or after October 01, 2017 (MDH 1001XX) and prior to December 31, 2020 (MDH 1231XX) equipped with a Cargo and CHMSL Lamp (**Sales Code LPE**).

NOTE: This warranty extension coverage period is **10 Years / 150,000 miles** from the vehicle's **In-Service Date**.

TIMING:

Effective Immediately

ACTION:

Always check *DealerCONNECT* or *WiADVISOR VIP* to verify if a vehicle is involved in a warranty extension. A vehicle involved in this warranty extension will display an **(XG1) CHMSL Lamp** message in VIP. If no (XG1) coverage message displays in VIP, the vehicle is not in the scope of this warranty extension and no further action is required on your behalf.

All technicians are required to familiarize themselves with Technical Service Bulletin 23-074-23 before replacing the Center High Mounted Stop Lamp (CHMSL) on select vehicles.





The Global Claim System (GCS) will honor the warranty extension coverage on the labor operation number(s) in the Service Bulletin.

Refer to Technical Service Bulletin 23-074-23 for Part and LOP information.

ADDITIONAL INFORMATION:

If a customer has already experienced this specific condition and paid to have it repaired, please have the customer mail their original and/or adequate proof of payment to the following address for reimbursement consideration:

FCA CARIBBEAN LLC CUSTOMER CARE
PO Box 191857
San Juan, PR 00919 - 1857
Attention: Reimbursement

Customers with questions or concerns about this issue are advised to contact their dealership. In the event further assistance is necessary, customers should be advised to contact Customer Care at the following.

- RAM Information Center: 1.866.726.4636 or 1.866.RAM.INFO

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA International Operations LLC reserves the right to change any or all of the rules set forth in the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

