

## STAR ONLINE PUBLICATION









Jeep





Case Number: S2308000080

Release Date: June 2023

Symptom/Vehicle Issue: Automatic Head Lamp "ON" Feature Does Not Operate After a Recent

Service Repair

**Technician Observation:** The nighttime auto headlamp "ON" feature is not working after a recent service repair that required a Restore Vehicle Configuration.

**Discussion:** Verify the vehicle has the combined rain/light sensor mounted on the windshield. For vehicles equipped with both systems, the vehicle configuration must have both the Auto Headlamp Feature (Set) and Rain Sensor Present (Set) for the auto headlamps to operate. Update or add any deleted sales codes to ensure both show (Set). Auto Headlamp Present sales code (LMG) and Rain Sensor Present (JHC) must be present before a **Vehicle Restore Configuration** Fig 1 and 2.



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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Set



## Auto Headlamp Feature Present

Rain Sensor Present

Not Set

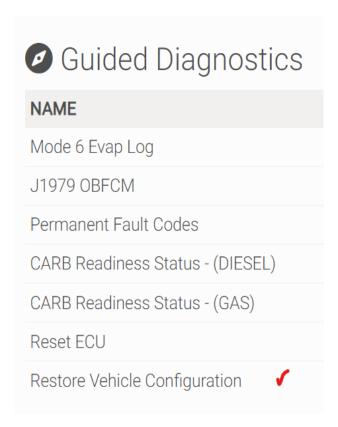


Fig 2

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