



STAR ONLINE PUBLICATION



Case Number: S2319000006

Release Date: June 2023

Symptom/Vehicle Issue: C221F Electric Power Steering (EPS) ECU Not Initialized. EPS Warning Lamp. U0429 PCM Implausible Data Received From Steering Control Module.

Customer Complaint/Technician Observation: A recent repair may have been performed and the proxi may have been updated with wiTECH scan tool.

Discussion: If the vehicle exhibits an EPS warning on the instrument cluster and or C221F active diagnostic trouble code (DTC) and or U0429 PCM DTC do not replace the EPS unit. An EPS replacement will not resolve the condition. First, record and save a vehicle scan report (VSR) with wiTECH. Perform a Restore Vehicle Configuration routine with wiTECH. This routine can be found under the Guided Diagnostics tab of wiTECH. Next, perform PROXI Configuration Alignment also found in Guided Diagnostics tab. Then retrieve the vehicle DTCs. The codes should now be stored and able to be cleared. Perform a 5 minute battery disconnect to verify the condition is resolved and no DTCs are present before returning to the owner.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.