



## STAR ONLINE PUBLICATION



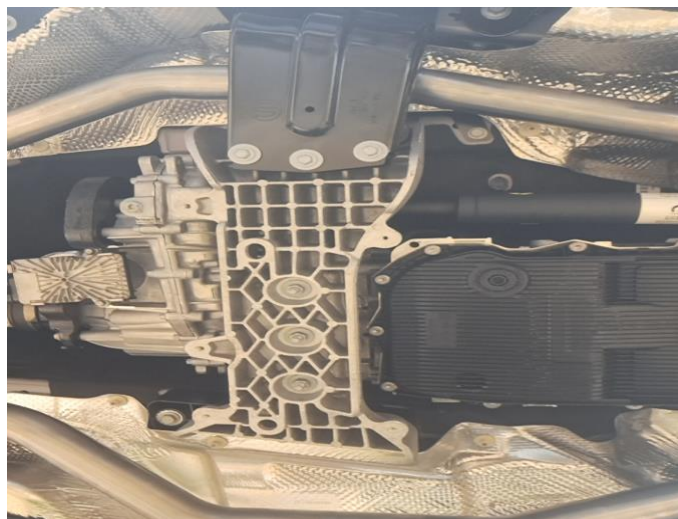
**Case Number:** S2323000049

**Release Date:** June 2023

**Symptom/Vehicle Issue:** Buzz Squeak Rattle (BSR) Noise From Under Vehicle While Operating Or Driving.

**Customer Complaint/Technician Observation:** Customer may complain of a BSR while driving. Complaint may be specific to rough or bumpy roads. The noise could even be described as a clunk or thud.

**Discussion:** Inspect all under chassis fasteners such as transmission crossmember, heat shields, and brackets for proper installation and fastener torque. Move or ensure any shields and brackets have clearance and are not contacting other components making noises. Replace any components as necessary.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**