



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Fuel Filler Door Will Not Open.

Customer Complaint/Technician Observation: The customer may be unable to open their fuel door either using the electric button, manual release cable, or by pushing on it.

Discussion: If the fuel door is found to be binding or will not open, prior to replacing the door assembly first remove and reinstall the assembly. The fuel door housing may be bound up from an installation issue. Refer to Service Library 23 - Body / Exterior / HOUSING, Fuel Fill / Removal and Installation. If the door is stuck closed, carefully overcome the fuel door button using a non-marring trim stick to pry it open with protecting the paint with painter tape and take precautions.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.