



STAR ONLINE PUBLICATION



Case Number: S2308000046 Rev. A

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Symptom/Vehicle Issue: Fuel Door Locks When Attempting to Fuel Vehicle

Discussion: The fuel door is secured when the vehicle doors are locked. Unlocking the vehicle entry doors will release the fuel door lock to allow fuel filling access. Do not replace any parts for this concern, the replacement parts will perform in the same manner.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.4.17.21

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found