



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Warning Chime and Head Lamps on Message When Exiting the Vehicle

Customer Complaint/Technician Observation: Owner complains that when they exit the vehicle that a chime sounds, and the cluster displays a warning message that the head lamps are on as soon as they open the door. Technician observed the owner has selected within the radio the delayed head lamp illumination feature. The head lamps do time out at the desired time selected, but the chime and warning message are immediate upon opening the door.

Discussion: Engineering is investigating a software update to correct the chime and alert warning message indicating the head lamps are on when a delayed illumination setting is selected in the radio. Do not replace any parts at this time, the field will be notified when updates become available.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found