



## STAR ONLINE PUBLICATION



**Case Number:** S2323000047

**Release Date:** June 2023

**Symptom/Vehicle Issue:** Hood Bumper Broken Or Feels Loose.

**Discussion:** Inspection of the hood bumper attachment to the body should be done by hand. Use your hands to wiggle the hood bumpers around and see if they fall out easily. Some looseness is inherent in the design, but the hood bumper should not fall out with minimal hand force. Replace any missing or damaged hood bumpers. Then inspect hood alignment and fitment. Refer to Service Library 23 - Body / Body Structure / Gap and Flush / Specifications for hood adjustments.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**