



STAR ONLINE PUBLICATION



Case Number: S2323000046

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Symptom/Vehicle Issue: Noise From Headliner While Driving On Rough Roads.

Customer Complaint/Technician Observation: Customer may complain of a buzz squeak or rattle noises (BSR) from the roof area heard inside the vehicle while driving.

Discussion: A noise condition could be caused by the headliner wiring harness vibrating against the headliner board. The headliner may need to be lowered enough to be able to feel for looseness. If an area of the harness is found to be loose it can be bonded to the headliner board.

Hot melt glue sticks compatible for bonding to the headliner:

Power Adhesives TECBond 7718 Polyamide
3M Scotch-Weld 3731

These are designed for use in a standard craft hot glue stick gun. Use a bead of the hot glue to hold and bond. Once cured, install the headliner in reverse order of removal.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.