



Bulletin No.: PIT5909B
Published date: 07/31/2023

Preliminary Information

PIT5909B MultiPro / MultiFlex Tailgate Drops Too Fast with GM Accessory Kicker Audio System Installed

Models

| Brand: | Model: | Model Years: | VIN: | | Engine: | Transmissions: |
|-----------|-------------------------|--------------|------|-----|---------|----------------|
| | | | from | to | | |
| Chevrolet | Silverado 1500 | 2021 - 2024 | All | All | All | All |
| Chevrolet | Silverado 2500HD/3500HD | 2022 - 2024 | All | All | All | All |
| GMC | Hummer EV | 2022 - 2023 | All | All | All | All |
| GMC | Sierra 1500 (New Model) | 2019 | All | All | All | All |
| GMC | Sierra 1500 | 2020 - 2024 | All | All | All | All |
| GMC | Sierra 2500HD/3500HD | 2020 - 2024 | All | All | All | All |

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

| | |
|----------------------------|---|
| Involved Region or Country | North America |
| Condition | A Customer may comment that the tailgate drops faster than it used to after the GM Accessory Kicker Audio System was installed. |
| Cause | The added weight of the Kicker Audio System will cause the tailgate to drop faster than normal. This information is documented in the Accessory Information Center Marketing Information for the Kicker Audio System. |

Correction:

None, It is normal for the tailgate to drop faster after the GM Accessory Kicker Audio System is installed.

Version History

| | |
|----------|---|
| Version | 3 |
| Modified | 04/28/2022 - Created on. 05/22/2023 - Added Model Years. 07/31/2023 - Added Hummer EV Model |



GENERAL MOTORS