



Bulletin No.: PIT6042
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Preliminary Information

PIT6042 Battery Discharged Overnight

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2023	All	All	All	All
GMC	Canyon	2023	All	All	All	All

Involved Region or Country:	North America
Condition:	Battery is discharged overnight.
Cause:	Vehicle to server communication error.

We are aware of the issue with certain trucks experiencing drained batteries, which may require the customer to jump start their vehicle. Engineers are working to resolve this issue as quickly as possible. In the meantime, it is important for customers to know that the issue is not caused by the vehicle's over-the-air (OTA) update and are encouraged to complete the software update when prompted by their vehicle.

The high rate of drained batteries has been tied back to a vehicle to server communication error. If you have any 2023 Colorado or Canyon vehicles that have been towed in with a recent dead battery or driven in after a jump start due to a low battery, perform a battery recovery with the appropriate battery charger. If the battery passes and the vehicle has no outstanding battery draw, release the vehicle to customer.

Version History

Version	1
Modified	07/26/2023 - Created on.



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