



Bulletin No.: PIC6491A
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Preliminary Information

PIC6491A Diagnostic Tip - Service Door Latch System Message With No Related DTCs

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	LYRIQ	2023 - 2024	All	All	All	All

Involved Region or Country	North America
Condition	A Service Door Latch System message maybe found with no related DTC's setting.
Cause	Rear Door Latches out of sync.

Correction:

Check all four doors to make sure they function from both inside and outside handles and that the doors all lock and unlock normally.

If no issues are found, cycle the child safety locks on and then off and recheck for the message.

Version History

Version	2
Modified	02/01/2023 - Created on. 07/11/2023 - Added 2024 Model Year.

