

## **SSM 51846 2021 F-150 - Equipped With Feature Code J3KAB - Inoperative Rear Camera On Demand Feature After An (Over-The-Air) OTA Update - Camera Only Activates In Reverse**

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Some 2021 F-150 vehicles not equipped with a 360 camera system (feature code J3KAB, found by double-clicking the top left vehicle identification number (VIN) on OASIS) may exhibit an inoperative rear camera on demand feature when the rear camera button is pressed. This condition does not affect vehicle durability and no additional diagnosis or service is required for this condition at this time. Inform customers that a Ford Power-Up software update correcting this condition is currently being delivered OTA. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings and the OTA is scheduled by the customer using the center display screen. Schedule a service visit in November 2023 for customers who have disabled vehicle connectivity or report they did not receive the update by November 2023. Monitor OASIS for additional information.