

## **SSM 51829 2017-2023 F-Super Duty/F-150 - With Trailer Tow Mirrors - Various Exterior Rear View Mirror Functional Concerns**

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Some F-Super Duty and F-150 vehicles equipped with trailer tow mirror may exhibit various exterior rear view mirror functional concerns that require replacement after diagnosis. To properly determine if the defect is warrantable, cleaning and close inspection of the affected mirror may be required. To aid in proper warranty determination, the Rear-View Mirror Analysis general service bulletin (GSB) has been updated with a detailed cleaning procedure that should be followed prior to any inspection. New labor operations (17682ZZ or 17682ZZT) have been created that covers the cleaning and inspection process and may be used even if condition of failure is non-warrantable. Ford has inspected numerous returned parts and determined many cases are caused by damage which is unwarrantable and may be subject to chargeback. Refer to the latest version of the GSB on OASIS.