MOTO GUZZI®

TECHNICAL COMMUNICATION G_230596_TC_EN **07/07/2023**

Model: Moto Guzzi V7 - V9 E5 (all versions)

Subject: condensation and/or fogging of the front headlight

Dear Dealer / Service Centre / Authorised Workshop,

as part of the continuous and stringent quality sampling plans for the components installed on our vehicles, the continuous search for new and better technical solutions and attention to customers, we hereby inform you that in certain humidity conditions there is the formation of condensation inside the high beam/low beam headlamp or in the central area of the D.R.L..

The headlamp complies with the standards.

Below are some examples of condensation formation.

Condensation forming in the headlamp or in the central area of the DRL



Condensation forming in the central area of the DRL



Heavy rain, washing or sudden temperature changes on the headlamp lenses can generate condensation phenomena on the high/low beam headlight or in the central area of the D.R.L., due to the difference in temperature between outside and inside.

Therefore, any request for replacement of the headlamp under warranty due to the presence of condensation and without photos showing breakages or cracks on the external body of the component itself will be rejected by the authority or subject to a request for compensation following subsequent checks.

Please contact the Technical Help-Desk of our Technical Support Service for any queries or assistance.

Best regards,

Piaggio & C. SpA
Business Unit Aftersales
Operations & Technical Service