

# WNW2 Workshop / OTA Update- Software update for high-voltage battery control unit

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## WNW2 Workshop / OTA Update- Software update for high-voltage battery control unit

ID Number	WNW2
Models	Taycan (Y1A / Y1B / Y1C)
Model Years	2020 - 2023
VIN List	Attached
Number of Affected VINs	11,883
Issue Description	<p>Optimized software is available for the high-voltage battery control unit. This software update revives the fast charging function and ensures typical Taycan short charging times over the lifetime of the vehicle.</p> <p>The software of the high-voltage battery control unit must therefore be updated on the affected vehicles Over The Air or via the Workshop, using the PIWIS Tester with tester software version 41.600.025 (or higher) installed.</p>
What Dealers Should do	<p>No interaction by dealers is needed for Over the Air updates installed by the customer.</p> <p>If a vehicle comes into your dealer with WNW2 open, <b>please first check the vehicle scope</b>. Vehicles assigned to Scope 1 are designated for performing the update OTA. Scope 2 vehicles can only receive the update in the Porsche Center.</p> <p>If the vehicle is assigned Scope 1 and the customer would like your dealer to perform the update, the update can be installed via an integration test with the PIWIS Tester (TI linked below). For this update, using the Tester is prerequisite for invoicing the update with Porsche AG. If your dealer updates any vehicle as-</p>

signed to Scope 1, please send a PRMS Warranty / Campaigns Support ticket to Mitchell Grasser.

For vehicles assigned to Scope 2, please update the vehicle via Integration test and close WNW2 via Warranty Claim (normal process for Workshop Campaigns).

TI Number

[No. 269-22](#)

## Required software

PIWIS Tester 4 software version 41.600.025 (or higher)

## Warranty processing

Scope 1\*: Software update via central display of PCM

Scope 2\*\*: Software update via PIWIS Tester

Damage Code	WNW2 66 000
Repair Code	1
Labor time	53 TU

\*Please note that the OTA software updates are usually predominantly installed via the Porsche Communication Management (PCM), provided that the software package for the campaign has been downloaded to the vehicle over-the-air (Scope 1) and the update is displayed in the PCM "Updates" menu.

\*\*For vehicles on which the preconditions for performing a software update are not met at the time of publication (online software update deactivated in MyPorsche/Privacy Mode), the OTA update is not displayed in the vehicle (PCM). These vehicles are accordingly assigned to Scope 2 of the campaign and must be updated with the PIWIS Tester.

The campaign that was carried out does not need to be entered in the Warranty and Maintenance booklet for this campaign.

## Customer mobility

If requested, mobility for the affected customer can be guaranteed by offering a suitable replacement vehicle. Please invoice this additional service again via WWS with the campaign scope (scope 2 only).

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### Attachments

- [1. VIN\\_List\\_Report\\_WNW2\\_2023-07-21\\_V2.xlsx](#)