

WPG3 Workshop campaign - Re-programming instrument cluster

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ID Number	WPG3
Models	911 (992)
Model Years	2020 - 2021
VIN List	Attached
Number of Affected VINs	8,159
Issue Description	<p>The following complaints may occur on the affected vehicles due to a fault in the software of the instrument cluster control unit:</p> <ul style="list-style-type: none">• Intermittent failure of the display• Intermittent failure of the tachometer• Service interval cannot be coded <p>To prevent this from happening, the instrument cluster in the affected vehicles must be re-programmed with an updated data record.</p>
What Dealers Should do	<p>Please arrange for this measure to be carried out as soon as possible on affected vehicles.</p> <p>The remedy is now available as of 7/18/23.</p>
TI Number	No. 74-23

Required software

PIWIS Tester 4 test software version	41.900.030 (or higher)
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Warranty processing

Validity:

This workshop campaign will be carried out up to May 25th, 2028 and will be closed on that date. Please note that warranty claims can only be processed up to this date.

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Scope 1:

Damage Code	WPG3 66 000
Repair Code	1
Labor time	73 TU

If other programming campaigns that affect the same control unit and involve an identical procedure are open for a vehicle in addition to this campaign, the affected control unit must only be programmed once using the current PIWIS Tester test software.

Please proceed as follows for the other campaigns that were not carried out:

- Mark the campaign as 'Campaign Not Feasible' with the reason "Modification of the affected component" in PQIS. The "Warranty relevance" flag must be activated in order to be able to set a warranty claim and close the campaign.
- A warranty claim must be submitted for the campaign in which 0 time units is entered as the specified labor time and no material items are specified.

Please enter the campaign carried out in the Warranty and Maintenance booklet for the vehicle.

Attachments

1. [VIN_List_Report_WPG3_2023-07-18_V2.xlsx](#)