



Subject: AUTOMATIC SEAT POSITION ADJUSTMENT IS INTERRUPTED	Service Alert No.: SA-043/23
	Last Issued : 07/21/2023

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2024 CX-90

DESCRIPTION

Some customers may experience the automatic seat position adjustment operation being interrupted when adjusting the seat position using the driver personalization system or the position memory system. This unintentional interruption may be caused by the safety mechanism that stops the seat adjusting function when the sensor detects an interference, such as a trapped object caught in the seat track.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Check if there is something interfering with the seat movement, either behind the seat or small objects stuck in the mechanism, such as coins.

- If some obstacle is found, remove it and after sitting on the seat again, retest the memory seat position and perform the seat track end position initialization if the memory seat position does not work.
- If no obstacle is found impeding the seat movement, perform the seat track end position initialization.

Seat track end position initialization

- a. Slide the seat forward to the front until the seat stops and then slide backwards to the back until the seat stops.
 - b. Lift and lower the seat to its upside/downside limits.
 - c. Tilt the seat cushion to both extreme positions.
 - d. Incline the seatback forward to the minimum angle possible.
 - e. Set a seat position in memory.
3. Verify the repair.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.