



Subject: CENTER CONSOLE OFF CENTER OR RUBS ON DRIVER SEAT WHEN MOVING SEAT	Service Alert No.: SA-040/23
	Last Issued : 07/14/2023

BULLETIN NOTES

APPLICABLE MODELS/VINS:

2021-2024 CX-5

DESCRIPTION

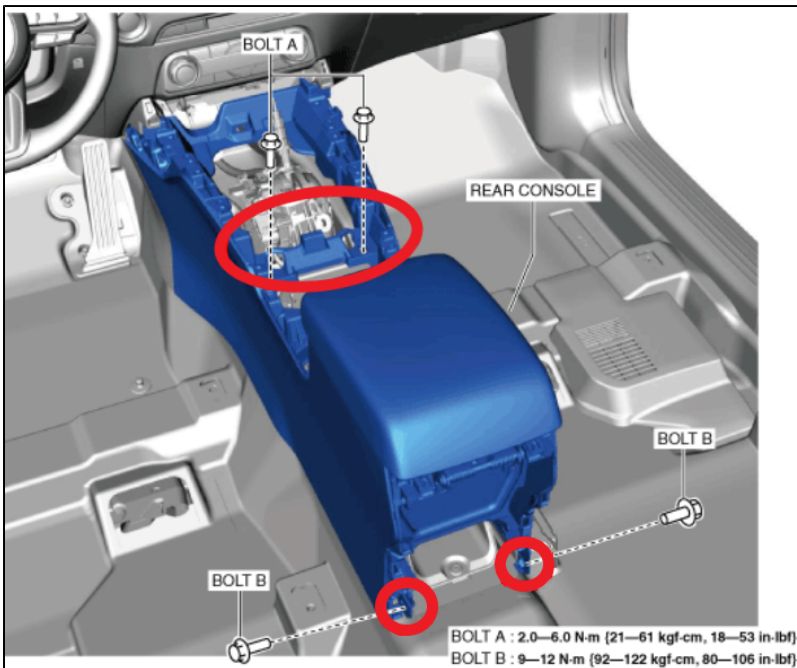
Some customers may experience a squeak noise by the center console, this is caused by the center console rubbing on the seat.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Measure from both B-pillars to the center console. Use the same points on both sides.
Is the difference between left and right more than 5mm?
YES - Continue with STEP 2.
NO - This Service Alert does not apply.
3. Refer to the [REAR CONSOLE REMOVAL/INSTALLATION] procedure to disassemble the center console enough to access the bolts in the next steps.

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4. Remove "B" bolts.
5. Loosen "A" bolts.
6. Adjust the center console so it is centered between the seats and hold that position while "A" bolts are tightened.
NOTE: If the center console shifts off-center after the "A" bolts are tight, perform step 3 again, but hold the center console just a bit past the center point so it will spring back to the center.
7. Reinstall "B" bolts.
8. Recheck the center console fitment.
NOTE: If it is off-center, repeat the repair from step 1 but hold the center console a bit past center when tightening the bolts.
9. Verify the repair.

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