SERVICE BULLETIN

M1599 **2023-07-27**

M1599: 50S/30K HEADSET UPDATE FOR INFOTAINMENT CONTROL UNIT (IFCU) COMPATIBILITY

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2023-07-25	-	Initial release

Purpose for Service Bulletin

This bulletin informs dealers that there is a software update available for the 50S and the 30K headsets. This update is to improve the interaction of the headsets with the Infotainment Control Unit (IFCU) on the 2023 FLHXSE and FLTRXSE.

Vehicles Affected

2023 CVO: Street Glide (FLHXSE), Road Glide (FLTRXSE)

Markets Affected

All markets affected.

Part Numbers

Refer to Table 2.

Table 2. Part Numbers

Part No.	Item Description
76001178	50S Bluetooth Helmet Headset
76000838	30K Bluetooth Helmet Headset

Required Dealer Action

Table 3.

Action Required	Resolution
NO ☑ YES ☐	**Non-Actionable:** This is for informational purposes only or a technical tip.

Upgrade the firmware using the Boom Audio Bluetooth Device Manager. The Universal Serial Bus (USB) Power and Data Cable (Universal Serial Bus Type-C (USB-C)) must be connected to a personal computer for upgrading the firmware.

- Make sure Boom Audio Bluetooth Device Manager is at software version (1.8.6) or higher.
- A USB Power and Data Cable (USB-C) is not included in the package.
- **Do Not** connect the WiFi adapter to a personal computer to use the Boom Audio Bluetooth Device Manager.

Check for the latest software downloads:

- Select **Software Updates** link on www.harley-davidson.com
- This will redirect you to the Infotainment Support Resources page
- Make sure 50S is at software version (2.0.2) or higher.
- Make sure 30K is at software version (3.5) or higher.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									