SERVICE BULLETIN

M1598 **2023-07-13**

M1598: WINDSHIELD COSMETICS FOR 2023 CVO STREET GLIDE (FLHXSE) AND ROAD GLIDE (FLTRXSE)

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2023-07-13	-	Initial release

Purpose for Service Bulletin

This bulletin informs dealers that the 2023 CVO Street Glide (FLHXSE) and Road Glide (FLTRXSE) windshields could exhibit a visible **knit line** by the four mounting holes.

The new CVO windshields are injection molded which enables a more intricate geometry required for the new design. Knit lines are inherent to the injection molding process when holes, slots, etc. are molded into the part. During the molding process, molten material flows around the core pin and knits together causing a fine line to appear. Knit lines are unavoidable and not considered a defect or warrantable concern. They are not a crack or a scratch in the material and the windshield will function as intended.

Side air deflectors are also injection molded components and can exhibit knit lines around the mounting fasteners.

Other Harley-Davidson windshields used a different manufacturing process that did not produce knit lines but also limited the shape of the windshields.

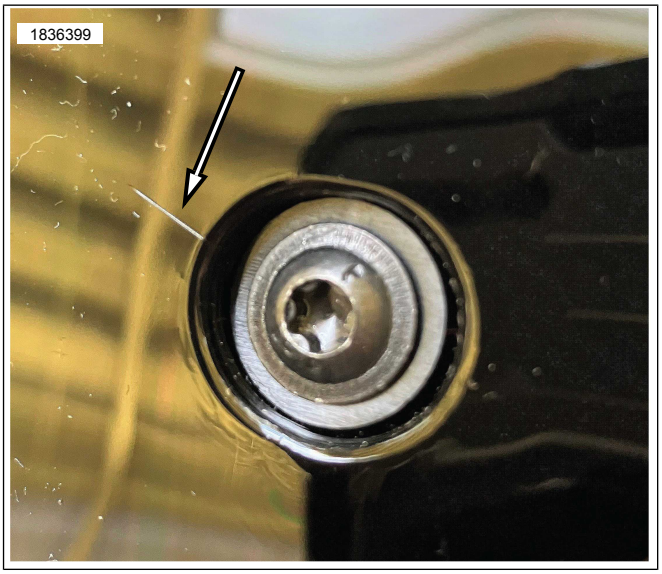

Figure 1. Visible Knit Line

Vehicles Affected

2023 CVO: Street Glide (FLHXSE), Road Glide (FLTRXSE)

Markets Affected

All markets affected.

Required Dealer Action

Table 2.

Action Required	Resolution
NO ☑ YES ☐	**Non-Actionable:** This is for informational purposes only or a technical tip.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
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