

July 21, 2023

To: All Mitsubishi Dealer Principals, General Managers, Service Managers & Technicians

Subject: Third 2023 Quarterly Technician Quiz – TQ032023

Mitsubishi Technical Training has launched the third 2023 Quarterly Technician Quiz. **TQ032023** will be available from July 11 – October 13, 2023 and dealer personnel *must successfully* complete this quiz no later than October 13, 2023. MMNA has a long-standing tradition of familiarizing its dealer partners' technicians with critical technical documents that aid in repairing vehicles and will ensure vehicles are properly repaired the first time. The information in this quiz comes from the following documents which were released during the period of April 1 – June 30, 2023:

- Tech Talk Articles
- Technical Information Notices
- Technical Service Bulletins
- Safety Recalls or Service Campaigns

To answer the questions on the quiz, the technician will have the opportunity to open and review the source documents before providing an answer. This will help to ensure that the technicians have reviewed all current essential repair instructions, programming information, recalls, and Service Manual updates. Dealer technicians are provided credit for successful completion of the quiz as part of the Dealer Recognition Program.

Mitsubishi Technical Training is now assigning quarterly quizzes to technicians and trainees in the Academy. Have dealer personnel check their email for notifications.

Thank you for your attention to this matter.

Mitsubishi Technical Training

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