

TECHNICAL SERVICE BULLETIN # 2023-6

Cleer Vision assembled Windshield

It has been determined some travel trailers manufactured with Cleer Vision assembled windshields have the potential for the glass to delaminate from the adhesive bonding the trim ring. This Technical Service Bulletin explains how to correct the situation.

Models Included: KZ/Venture trailers manufactured with Cleer Vision assembled windshields
Parts Required: Sonic Part# 504968 decals 161451/ 161448
Escape Part# 504968 decal 160931 Connect SE Part# 504967 decals 156715/156718

Tools Required: Screw gun, #2 bit

REPAIR INSTRUCTIONS

Step 1

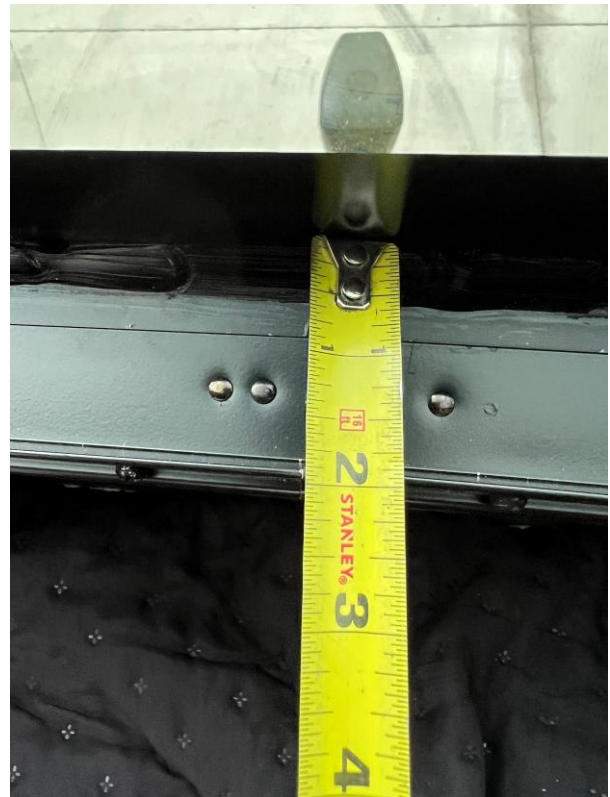
Locate the trailer on a level, flat, hard surface. Chock the wheels.

Step 2

Determine that you have a Cleer Vision assembled windshield by using a tape measure to measure the interior trim ring. See photos:



Cleer Vision measures 2 1/2" from glass to ring.



Statewide measures 2" from glass to ring.

Step 3

Replacement of the Cleer Vision assembled windshield:

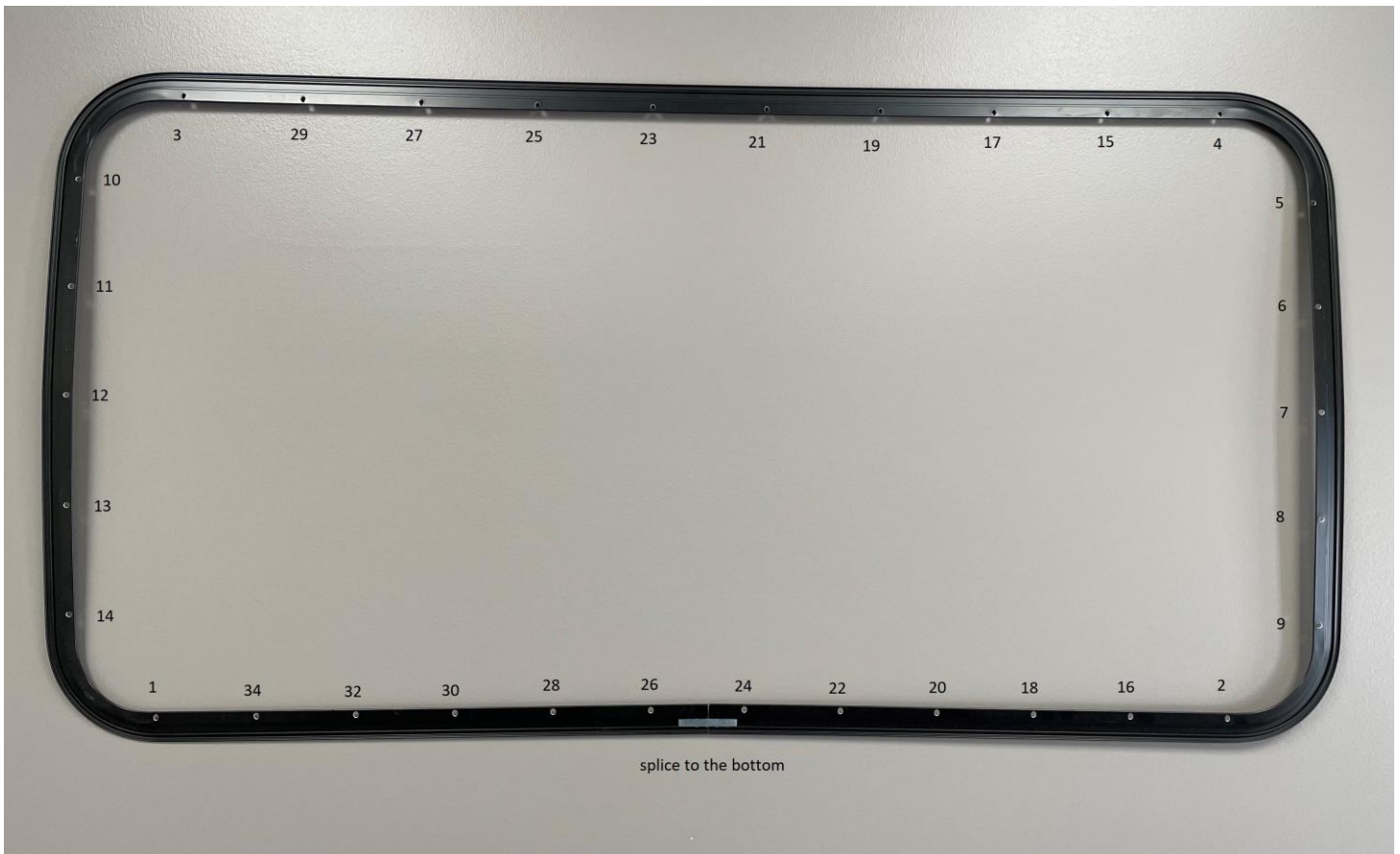
Remove the valance, shade, and windshield.

Step 4

Insert the replacement windshield into the travel trailer windshield opening. Make sure it is centered left to right and top to bottom and position the new supplied interior trim ring for securement.

Step 5

Tighten down completely screws 1 through 4, then gradually snug down 5 through 9 in that order repeatedly until tight and gap closes. Repeat for the other side (10-14). Once both sides are tight, alternate top to bottom screws (15 through 34) gradually snugging the screws down repeatedly until the trim ring and window frame are uniformly gapped all the way around. If done correctly the gap between the two extrusions should be minimal.



Step 6

Reinstall the valance and shade.

WARRANTY REIMBURSEMENT

Submit the claim on Active Web using **Flat Rate Code # 2719-TSB Replace the windshield** with **Technical Service Bulletin # 2023-7-10** noted in the customer complaint section of the claim. The amount of time authorized for this repair is 2 hours.

Please call KZ RV Customer Service at **(866) 472-5460 ext. 189 or 203** if you have any questions.

This TSB will expire November 10th, 2023.