



TECHNICAL SERVICE BULLETIN

Equipped With Subwoofer - Rattle From Right Loadspace Trim Panel At High Audio System Volumes - Built On Or Before 20-Mar-2023

23-2241
27 July 2023

Model:

Ford 2021-2023 Bronco	Built on or before 20-Mar-2023 Equipped with a factory subwoofer
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Issue: Some 2021-2023 Bronco vehicles equipped with a factory subwoofer and built on or before 20-Mar-2023 may exhibit a rattle from right loadspace trim panel at high audio system volumes. This may be due to poor retention from the right loadspace trim panel tree fasteners. To correct this condition, follow the Service Procedure to replace the tree fasteners on the right loadspace trim panel.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2021-2023 Bronco
- Built on or before 20-Mar-2023
- Equipped with a factory subwoofer
- Rattle noise from the right loadspace trim panel at high audio system volumes

Parts

Service Part Number	Quantity	Description	Unit of Issue	Piece Quantity
W722128-S300	2	Tree Fastener	4	3-door vehicles require 6, 5-door vehicles require 5

Quantity refers to the amount of the service part number required to repair the vehicle.

Unit of Issue refers to the number of individual pieces included in a service part number package.

Piece Quantity refers to the total number of individual pieces required to repair the vehicle.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2021-2023 Bronco: Replace Fasteners Following The Service Procedure (Do Not Use With Any Other Labor Operations)	232241A	0.5 Hrs.

Repair/Claim Coding

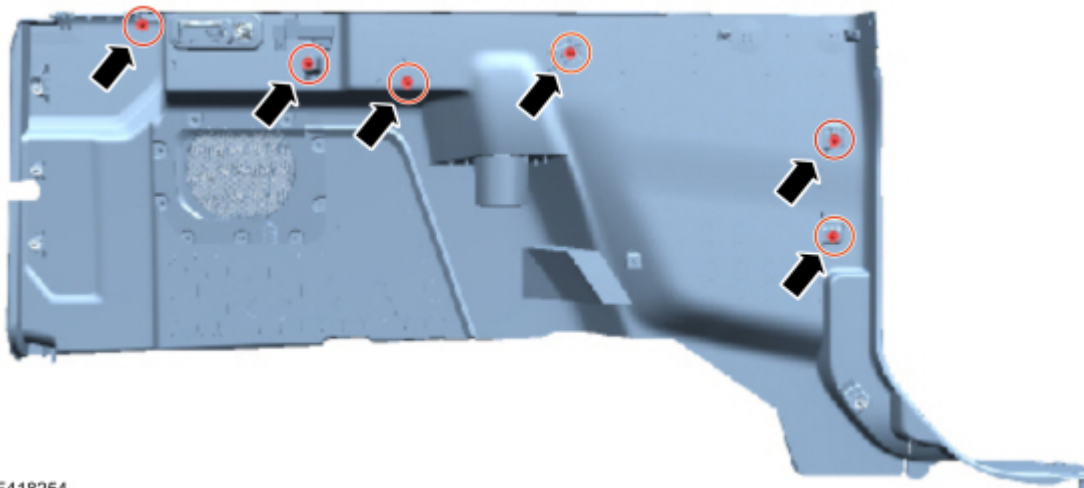
Causal Part:	9831012
Condition Code:	07

Service Procedure

1. Remove the right loadspace trim panel. Refer to the Workshop Manual (WSM), Section 501-05.
2. Remove and discard the existing tree fasteners on the right loadspace trim panel then install the new tree fasteners. 3-door vehicles require replacement of 6 tree fasteners. 5-door vehicles require replacement of 5 tree fasteners. Refer to Figures 1 and 2 for fastener locations.

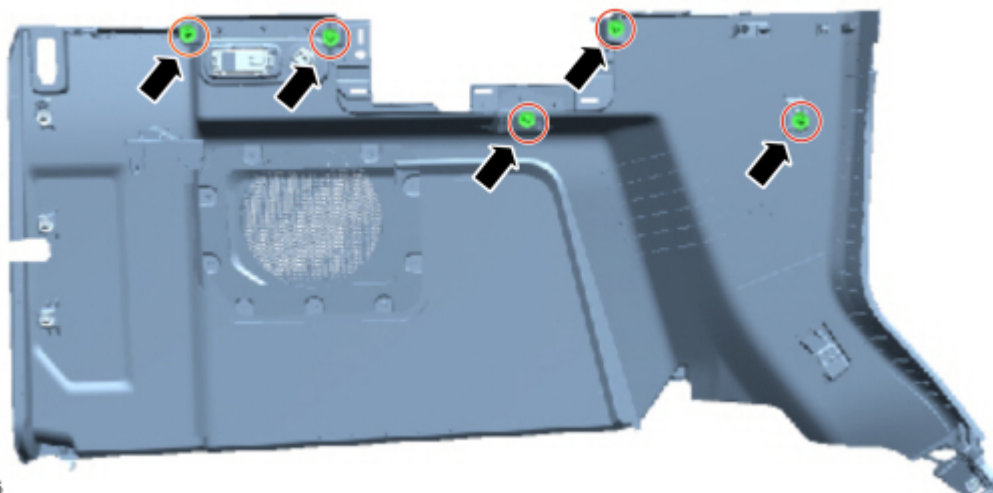
NOTE: The new tree fasteners will be blue in color.

Figure 1 - 3-Door Shown, 6 tree fasteners must be replaced



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Figure 2 - 5-Door Shown, 5 tree fasteners must be replaced



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3. Install the right loadspace trim panel. Refer to the WSM, Section 501-05.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.