



# Heater Relay Monitoring Accessory Kit

**Service Category** Service Department

**Section** Function Group 311

**Technician Skill Level** A

**Market** North America

**Applicability**

**Mack**

Model Years	Models
2021 - 2023	LRBE

**Introduction**

Mack Trucks has developed a software accessory kit to improve heater relay monitoring. This improvement will enable heater relay diagnostics and fail-safe protection modes. With this update installed, drivers will be alerted when the heater system needs to be serviced and/or has a system failure.

**Production Change Information**

This bulletin applies to vehicles built within the specified production changes below.

Brand	Engine	Emission Level	Starting Build Date	Ending Build Date
Mack	BEV	EM-ZE	18-May-2020	9-November-2023

**Warranty Information**

<b>This repair is covered by an authorized Service Program. Reimbursement is obtained through the normal claim handling process.</b>		
Claim Type (used only when uploading from the Dealer Bus. Sys.)		<b>B</b>
Main Labor Code	Description	Hours
1700-22-03-11	Campaign Programming	0.3
1720-16-09-01	Campaign General X3	0.3
<b>Causal Part</b>	<b>85165871</b>	
<b>SCC Authorization Code</b>	<b>S3418</b>	
<b>Expiration Date</b>	<b>July 31, 2024</b>	

## Heater Relay Monitoring Accessory Kit

---

### Required Tools & Equipment

- Premium Tech Tool (PTT) with latest version

### Calibration Information

- Accessory Kit: **85165871**

### Repair Procedure

1. Secure vehicle for service.
2. Connect the latest version of Premium Tech Tool (PTT) to the Vehicle.
3. After identification is complete, navigate to the program tab within PTT.
4. Select operation 1700-22-03-06 Accessory Kit.
5. Install accessory kit P/N **85165871**.

Important Note
If you are prompted with the following message "One or more parameters cannot be written to the ECU(s). / These will be set to their default values." Please select <b>Ignore</b> .

6. After installing accessory kit return to the programming tab within PTT.
7. Perform DC/DC programming.
8. Once DC/DC programming is complete, navigate to the calibration tab in PTT.
9. Perform HVAC Control Panel Calibration.
10. After programming is complete, clear any inactive DTC's left by the programming process.
11. Return the vehicle to service.

If you have questions about the programming operation with PTT 2.8 visit

<http://www.premiumtechtool.com/>