

SSM 76022 - TCU (TELEMATIC CONTROL UNIT) EMERGENCY SOS E CALL NOT ACTIVATED

Customer Voice:

The E-Call light is not active after completing the Pre-Delivery inspection

Technical Description:

TCU activation fails to complete during the PDI routine.

Status:

Ensure the TCU is activated during the PDI routine, and the SOS emergency call button is illuminated red, if it does not illuminate red, please repeat the TCU activation process as defined in the PDI manual until the SOS call button is illuminated red prior to customer handover.

Failure to ensure the E-Call light isn't active will result in an incomplete PDI and may result in full chargeback for markets where PDI is covered under warranty.

Range Rover

- 22-23MY New Range Rover
- 23MY New Range Rover Sport
- 21-23MY Evoque
- 21-23MY Velar

Defender

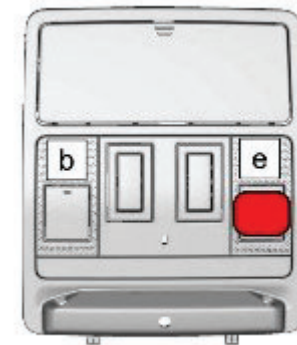
- 20-23MY Defender

Discovery

- 21-23MY Discovery
- 21-23MY Discovery Sport

Jaguar

- 21-23MY I-PACE
- 21-23MY F-PACE
- 21-23MY XF
- 21-23MY E-PACE



SSM76022 available on TOPIx