

## SERVICE CAMPAIGN H439 N795 H440 N796 – SOFTWARE UPDATES

OWNER NOTIFIED PROGRAM H439 N795 – SOFTWARE UPDATES	
AFFECTED MODELS	21-23MY E-PACE, F-PACE, I-PACE, 21MY XF 20-23MY Defender, 21-23MY Discovery Sport 22-23MY Range Rover, 21-23MY RR Evoque, 21-22MY RR Velar
VOLUME AFFECTED	US 91 CAN 16
REPAIR	A concern has been identified where certain vehicles are failing to complete existing Software Over The Air (SOTA) updates for the <b>Vehicle Domain Controller (VDC) and PIVI</b> . These vehicles have now been stopped from future SOTA attempts and require a wired intervention. A software update to the TCU is required
REPAIR TIME	1.1 hrs + DIDO
CAMPAIGN LAUNCH	June 19th, 2023
Notes	Retailers should check the warranty portal to confirm affected VIN and following the bulletin service procedure, repair the vehicles at the next service visit.

OWNER NOTIFIED PROGRAM H440 N796 – SOFTWARE UPDATES	
AFFECTED MODELS	21-23MY E-PACE, F-PACE, 21-22MY I-PACE, 21MY XF 20-22MY Defender, 21-22MY Discovery 21-22MY RR Evoque, 21MY RR Velar
VOLUME AFFECTED	US 1169 CAN 124
REPAIR	A concern has been identified where certain vehicles are failing to complete existing Software Over The Air (SOTA) updates for the <b>Vehicle Domain Controller (VDC), PIVI and Gateway Module A (GWM)</b> . These vehicles have now been stopped from future SOTA attempts and require a wired intervention. A software update to the TCU and GWM is required
REPAIR TIME	1.2 hrs + DIDO
CAMPAIGN LAUNCH	June 21st, 2023
Notes	Retailers should check the warranty portal to confirm affected VIN and following the bulletin service procedure, repair the vehicles at the next service visit.