



# HYUNDAI

## Technical Service Bulletin

GROUP	NUMBER
<b>BODY ELECTRICAL</b>	<b>23-BE-009H</b>
DATE	MODEL(S)
<b>JULY 2023</b>	<b>VENUE (QX)</b>

**SUBJECT:** HORN ASSEMBLY WARRANTY EXTENSION (TXXU) AND REPLACEMENT

**Description:** Certain 2020-22MY Venue (QX) vehicles may experience an inoperable horn that may be caused by foreign substances causing internal parts to oxidize.

Hyundai is extending the warranty coverage for the horn replacement to 10 years or 120,000 miles from the date of original retail delivery or date of first use (whichever occurs first) and is valid for original and subsequent owners.

This bulletin provides information on how to fix the inoperative horn.



**Applicable Vehicles (Certain):**

2020-22MY Venue (QX) vehicles produced from 1/11/2019 – 04/25/2022.

**Parts Information:**

PART NAME	MODEL	ORIG. PART NUMBER	NEW PART NUMBER
HORN ASSY-LOW PITCH	VENUE (QX)		
		96611-K2000	96611-K2000FFF

**Warranty Information:**

MODEL	OP. CODE	OPERATION	OP. TIME	CAUSAL PART	NATURE	CAUSE
VENUE (QX)	30D008R0	HORN ASSEMBLY REPLACEMENT	0.5 M/H	96611-K2000FFF	I11	ZZ3

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

**NOTE 1:** If the affected parts are still under factory warranty, submit as normal warranty. If the affected parts are out of factory warranty and within the extended warranty period, submit as a campaign claim type using the op codes listed above.

**NOTE 2:** If a part that is not covered by this TSB is found in need of replacement while performing TXXU and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

**NOTE 3:** Refer to the latest Digital Documentation Policy for repair validation requirements.

**NOTE 4:** The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

**SERVICE PROCEDURE:**

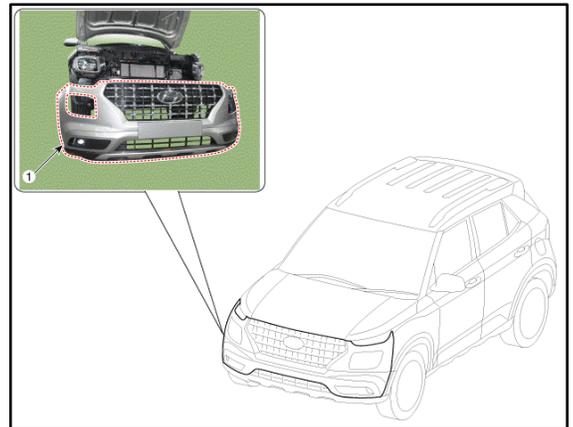
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Refer to the latest Warranty Digital Documentation Policy for repair validation requirements.

1. Remove the front bumper assembly.

Note: Refer to the shop manual:  
Body (Interior and Exterior) - Front Bumper – Front Bumper Cover.



2. Remove the horn (A) after disconnecting the horn connector and loosening the mounting bolt.

(Refer to “Body Electrical System – Horn” for procedure)



3. Reinstall parts in reverse order of removal to complete service procedure.