

Model series 254 with sound system code 810 - speed-dependent volume control (GAL) experiences volume jumps

Topic number	LI82.62-P-076756
Version	1
Function group	82.62 - Loudspeakers, amplifiers, antennas
Date	7/27/23
Validity	Model series 254 with sound system code 810
Reason for change	

Complaint

Perceptible volume jumps at 15 and 10 mph.

When reducing the speed of the vehicle, the volume is reduced in clearly perceptible jumps.

This is particularly perceptible at a moderate basic volume (i.e. lower than typical levels of household noise).

Cause

Software in sound control unit SND7 (N40/3)

Remedy

Currently no remedy available.

Replacing the hardware will not remedy the problem!

Remedy will be available with next software version for sound control unit (Q4/2023)

Symptoms
Communication/information > Entertainment > Audio/Sound > Volume adjustment function error
Communication/information > Entertainment > Audio/Sound > Speed-dependent volume control (GAL) nonfunctional

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note