



STAR ONLINE PUBLICATION



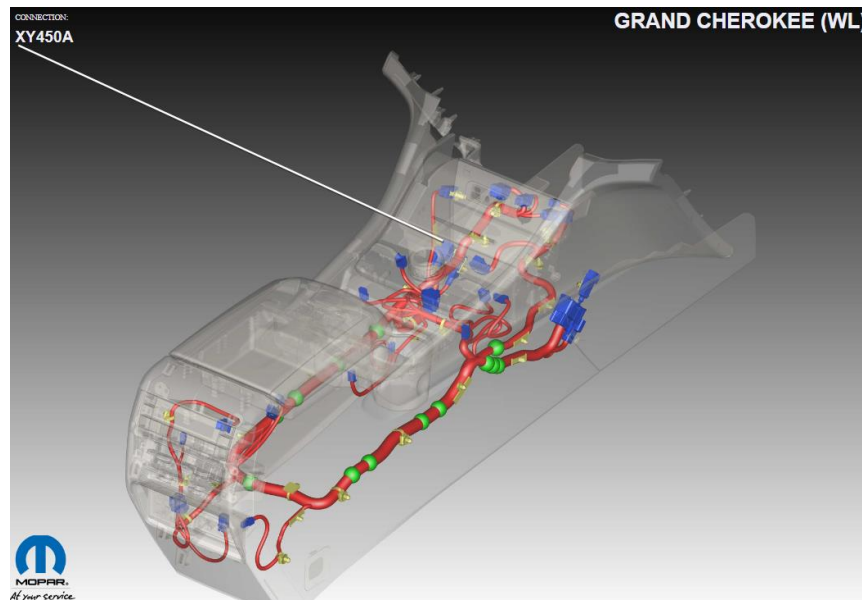
Case Number: S2308000068

Release Date: May 2023

Symptom/Vehicle Issue: Front Inverter Outlet and Rear Center Console Power Outlets Inoperative

Discussion: The customer may find that the front power inverter and rear center console power outlets are inoperative. This may be caused by a loose XY450A connector.

Diagnosis: Inspect the XY450A connector located under the center console.



Repair: Resecure the XY450A connector confirming it is fully seated and locked.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found