



## STAR ONLINE PUBLICATION

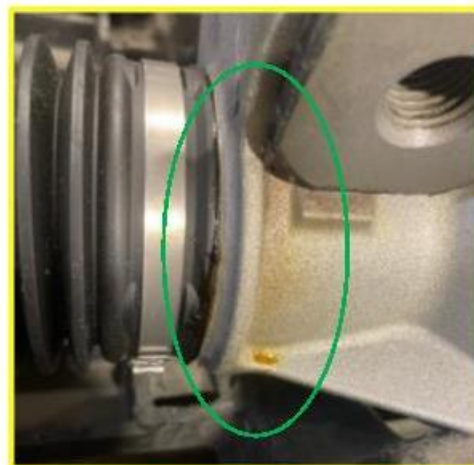
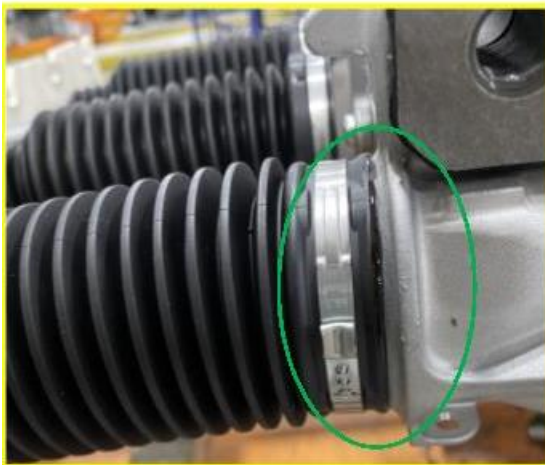


**Case Number:** S2319000003

**Release Date:** May 2023

**Symptom/Vehicle Issue:** Oil Wetness On Electric Power Steering (EPS).

**Customer Complaint/Technician Observation:** Wetness Near the EPS tie rod bellows boots observed.



**Discussion:** Minor wetness shown in the above image is normal and part of the manufacturing process of installing the tie rod boots. The wetness near the tie rod boots is normal and would not indicate an EPS repair/replacement is needed. The EPS unit does not contain any oil or grease that can leak out.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**