



STAR ONLINE PUBLICATION



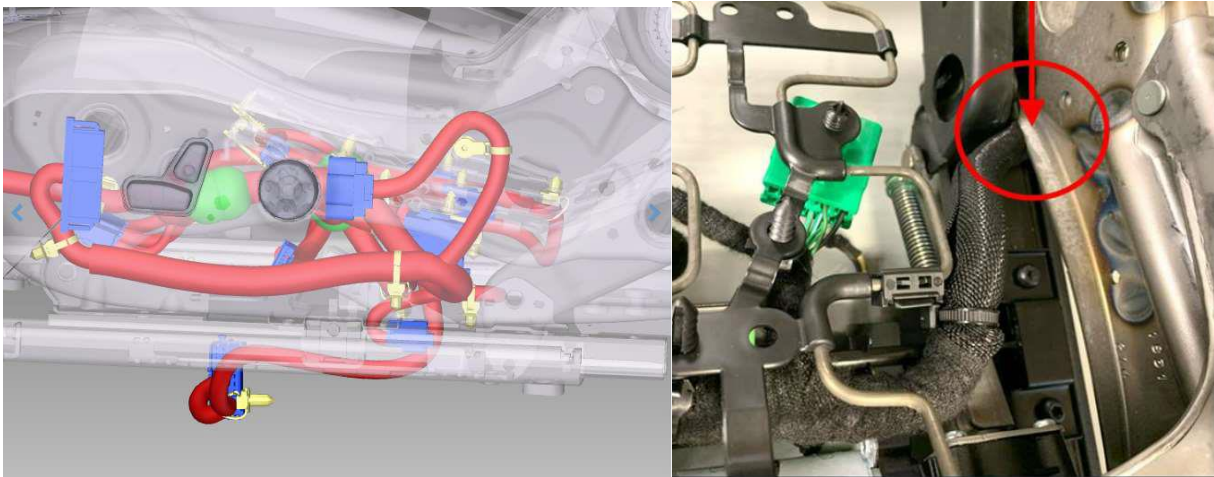
Case Number: S2308000063

Release Date: May 2023

Symptom/Vehicle Issue: Loss Of Driver's Power Seat Position Functions

Discussion: The customer may be unable to move the driver's seating position. This may be caused by a chaffed/pinched wiring harness under the driver's seat.

Diagnosis: Under the driver's seat. Inspect the seat cushion harness approximately 12" from the driver's seat switch position for possible chaffing/pinching damage.



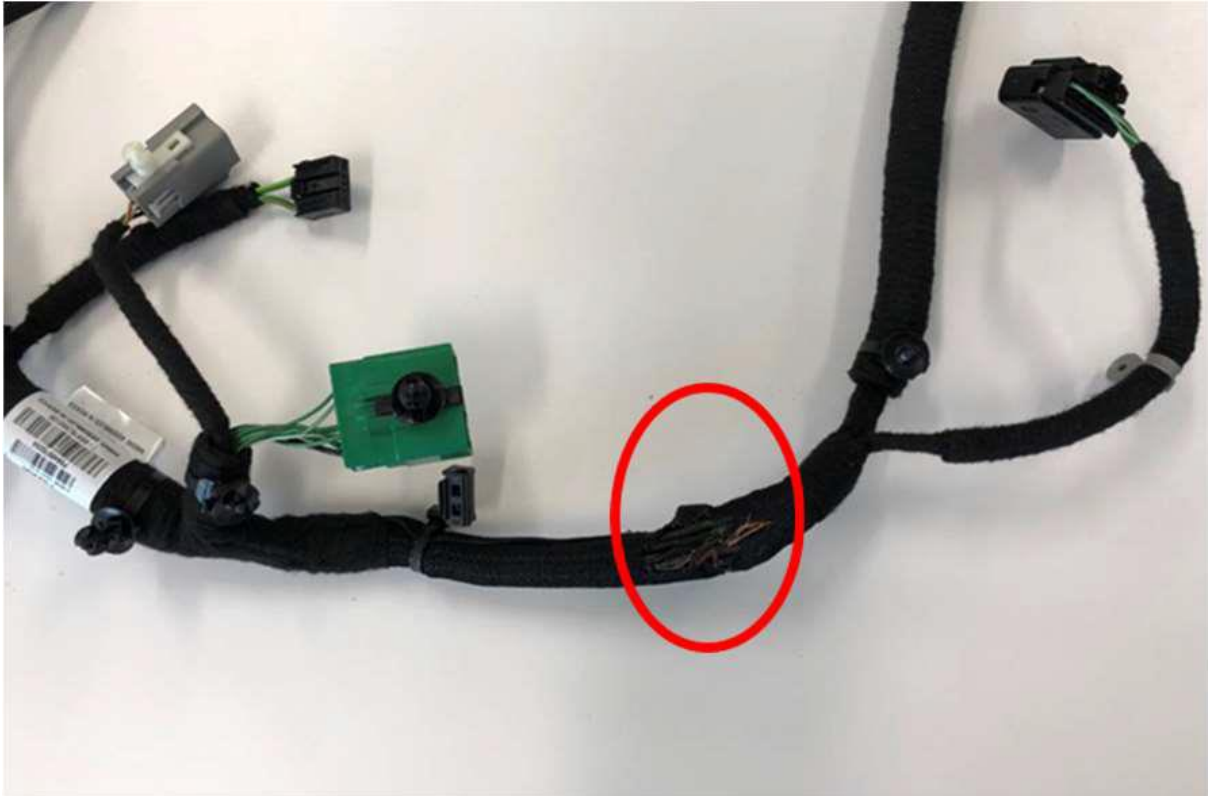
Location of Chaffing/Pinching Damage

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Damaged Drivers Seat Cushion Harness

Repair: If damage to the harness is found, replace the seat cushion harness. Route the harness away from the seat frame so it will not be damaged in the future like the original harness.

Verification: After replacement of the harness. Test the power seat and ensure all movement function normally.

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