



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Malfunction Indicator Lamp (MIL) Illumination And Transmission Harsh Shift. Diagnostic Trouble Code (DTC) P2701 – Transmission Friction Element “B” Apply Time Range/Performance, Set.

Discussion: Some customers may experience a MIL illumination along with transmission harsh shift concern. Upon further investigation, the technician may find DTC P2701 set in the Powertrain Control Module (PCM).

If the technician is working on a vehicle with the above condition, please follow normal published diagnostics for the DTC. During diagnosis inspect the 2C clutch snap ring to see if it has become dislodged. If the snap ring has become dislodged, inspect all associated clutches and components for damage and replace as necessary. Be sure that the snap ring is also replaced. Do NOT reuse the old snap ring.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.