



STAR ONLINE PUBLICATION



Case Number: S238A000025

Release Date: March 2023

Symptom/Vehicle Issue: U0140-00 Lost Communication With BCM DTC Is Active Or Stored In Video Routing Module (VRM)

Discussion: Technician may find a U0140-00 Lost Communication with BCM active or stored in the VRM. No operational issues noted. The VRM DTC maturation criteria for code U0140-00 was not utilizing correct data. The code criteria will be corrected in a VRM software enhancement to be released in 3Q 2023. Clear the DTC if no bus communication or operational issue is noted. **Do not replace the BCM or the VRM for this concern.** The VRM software update will correct this concern in 3Q 2023.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.