

Technical Service Bulletin (TSB)

Clicking or Grinding Noise When Accelerating

| PARTS & SERVICES | | | | | | |
|----------------------|---|---------|--------------|-----------------------|---|---------------|
| REFERENCE: | TSB : 03-002-23 GROUP 03 - Differential and Driveline | Date: | May 19, 2023 | REVISION: | - | |
| VEHICLES | 2022 - 2023 (LA) Dodge Challenger 2022 - 2023 (LD) Dodge Charger 2022 - 2023 (LX) Chrysler 300 This bulletin applies to vehicles built on and after September 01, 2022 (MDH 0901XX) and on and before December 14, 2022 (MDH 1214XX). This bulletin does not apply to LA vehicles equipped with a 5.7L V8 Hemi VVT Engine (Sales Code EZC). | | | MARKET APPLICABILITY: | | |
| AFFECTED: | | | | ⊠NA | | \square MEA |
| | | | | □SA | | □IAP |
| | | | | □EE | | □СН |
| CUSTOMER SYMPTOM: | A clicking or grinding noise when accelerating. | | | | | |
| CAUSE: | Driveshaft manufacturing tolerance vari | iation. | | | | |

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-148, date of issue May 19, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY: This bulletin involves replacing the rear driveshaft (propeller shaft).

CLAIMS DATA:

| Labor Operation No: | Labor Description | Skill Category | Labor Time |
|----------------------------|---|---------------------------------|------------|
| 16-30-01-9B | Propeller Shaft - Replace (1 - Semi-Skilled) | 03 - Differential and Driveline | 1.5 Hrs. |
| 16-30-01-9C | Propeller Shaft - Replace (LD/LX 2WD Only) (1 - Semi-Skilled) | 03 - Differential and Driveline | 1.7 Hrs. |
| Failure Code | ZZ | Service Action | |

SPARE PARTS:

| Qty | Part No. | Description | Notes |
|--------|------------|---------------------|-----------------------------------|
| 1 (AR) | 53010693AI | Shaft, Drive - Rear | LD - ESD |
| 1 (AR) | 52123973AH | Shaft, Drive - Rear | LD/LX - ERB (2WD) |
| 1 (AR) | 52123974AJ | Shaft, Drive - Rear | LA - ERB (2WD) |
| 1 (AR) | 68546424AA | Shaft, Drive - Rear | LA - ESJ |
| 1 (AR) | 68546850AA | Shaft, Drive - Rear | LD - ESG |
| 1 (AR) | 52123977AG | Shaft, Drive - Rear | LD - EZH |
| 1 (AR) | 53010678AK | Shaft, Drive - Rear | LA - ESD (Automatic Transmission) |
| 1 (AR) | 68272626AD | Shaft, Drive - Rear | LA - EZH |
| 1 (AR) | 68546847AA | Shaft, Drive - Rear | LA - ESG |

03-002-23 -2-

| Qty | Part No. | Description | Notes |
|--------|------------|---------------------|-----------------------------------|
| 1 (AR) | 53010735AF | Shaft, Drive - Rear | LA - ESD (Manual Transmission) |
| 1 (AR) | 68261528AD | Shaft, Drive - Rear | LD/LX - ERB (AWD) |
| 1 (AR) | 68312786AC | Shaft, Drive - Rear | LA - ERB (AWD) |
| 1 (AR) | 68428040AA | Shaft, Drive - Rear | LX - ESG |
| 1 (AR) | 68466092AB | Shaft, Drive - Rear | LD - ESJ |

NOTE: New driveshaft bolts are included with the listed part numbers.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Replace the rear driveshaft, using new driveshaft bolts. Refer to the detailed service procedures listed in DealerConnect>Service Library under: 03 - Differential and Driveline / Driveshaft / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.