

Technical Service Bulletin (TSB)  
Check Strap Webbing Kit on Driver's Side Front Door

<b>REFERENCE:</b>	<b>TSB:</b> 23-055-23 <b>GROUP</b> 23 - Body	<b>Date:</b>	May 13, 2023	<b>REVISION:</b>	23-019-22
<b>VEHICLES AFFECTED:</b>	2014-2020 (VF) RAM ProMaster			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA	<input checked="" type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	The repair eliminates the over swing when opening the driver's side door.				
<b>CAUSE:</b>	Installing webbing kit on the front left driver's door.				

This bulletin supersedes Technical Service Bulletin (TSB) 23-019-22, date of issue May 21, 2022, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include additional parts and step.

**REPAIR SUMMARY:**

This bulletin involves installing a webbing kit on the front left driver's door for the door check strap.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-40-27-95	Check Strap Reinforcement Webbing, Repair (Left Side Only) (1 - Semi-Skilled)	12 - Body Repair	2.3 Hrs.
Failure code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1 (AR)	<b>**68584858AB**</b>	Kit, Door Check Strap	
1 (AR)	7CD83JXWAB	Molding Sill	
1 (AR)	7CD87JXWAB	Cap	

**DIAGNOSIS:**

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

**REPAIR PROCEDURE:**

- Remove the interior trim components (Steering cover, foot rest, carpet and sill front left covers) and harness clip:
  - Lower steering cover, Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>19 - Steering / Column / Shroud, Steering Column, Lower / Removal.
  - Foot rest.

**NOTE:** To remove the foot rest you will need to remove some of the front attachments of the foot step.

- Carpet. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Interior / Carpet / Removal.
  - Sill front covers. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Interior / Plate, Scuff, Front Door Sill / Removal.
  - Harness clip.
    - Carefully open 4 white clips shown in images.
    - Release locking mechanism with a thin, flat-headed screwdriver.
2. Secure the harnesses.
    - Insert all harnesses into a 25 mm (1 in) diameter convolute.
    - Spot tape (3 turns) the START and END of convolute.
    - Fully wrap tape the length of convolute.
  3. Place the check strap bracket on the floor (Fig. 1) . Since it follows shock tower's surface, it will be self centered (Fig. 1) .

**NOTE:** The check strap bracket has to be positioned between the slot in the sill and the slot in the shock tower. Both are used by the electrical harnesses (Fig. 1) .



Fig. 1

Check Strap Bracket Location Between Harness

4. Use the check strap bracket as a template. Once you make sure the check strap bracket fits the shock tower's geometry, mark its perimeter (Fig. 2) .
5. Using a utility knife or equivalent tool, scribe the perimeter of the check strap bracket/template into the deadener material (Fig. 2) .
6. Remove the Body Control Module (BCM) and bracket to avoid any heat buildup. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 08 - Electrical / 8E - Electronic Control Modules / Module, Body Control (BCM) / Removal.
7. Using a heat gun, heat the central portion of the deadener material (Fig. 2) .



Fig. 2

Marking, Scribing and Heat Gun

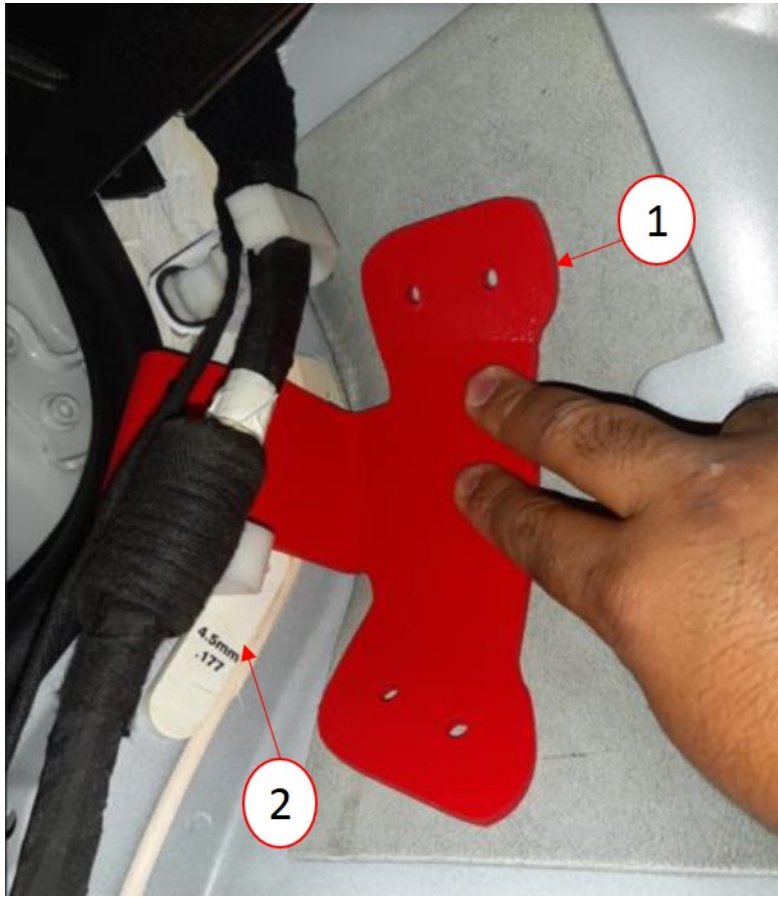
- Using the scraper remove the deadener material carefully. Do not use a hammer/mallet as this may damage the panel (Fig. 3) .

**NOTE: Confirm that there are no deadener remains on the panel inside the bracket perimeter.**



**Fig. 3**  
**Deadner Material to be Removed**

9. Place the webbing check strap/bracket into position and confirm that the bracket rests face to face on the surface of the panel (Fig. 4) .
- Reconfirm that the 4.7 mm (.18 in) separation with the sill trim, before marking the holes (Fig. 4) .



**Fig. 4**  
**Gauge**

- 1 - Bracket  
2 - Gauge
-

10. Using the bracket as reference, mark the hole centers. Punch each center with a center punching tool, or use a center drill bit (Fig. 5) .
11. Drill thru the shock tower reinforcement, using an M6 drill bit. Use a stopper to avoid damaging suspension components on the outside of the vehicle (Fig. 5) .



**Fig. 5**  
**Bracket Hole Locations**

12. From the external side of the shock reinforcement, and using a scraper, remove a 1.5 cm X 1.5 cm (0.6 in x 0.6 in) square of anti-chipping material at each hole location.
13. From inside the vehicle prep for applying rust inhibitor sealer primer to the area where the perimeter was cut out of the deadener patch and the drilled bolt holes in the body (Fig. 6) .

**NOTE: Let the rust inhibitor sealer primer dry for 10 minutes.**



**Fig. 6**  
**Rust Inhibitor**

14. Install the BCM and bracket back into position. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 08 - Electrical / 8E - Electronic Control Modules / Module, Body Control (BCM) / Installation.



15. Position webbing check strap bracket in location (Fig. 7) .
16. Install the four M6 bolts. Loctite® has already been applied to the bolts.
17. Install and tighten the four M6 nuts. Tighten to 9 N·m (79 in.lbs.) in a (1-3-2-4) pattern starting at the top left (Fig. 7) .

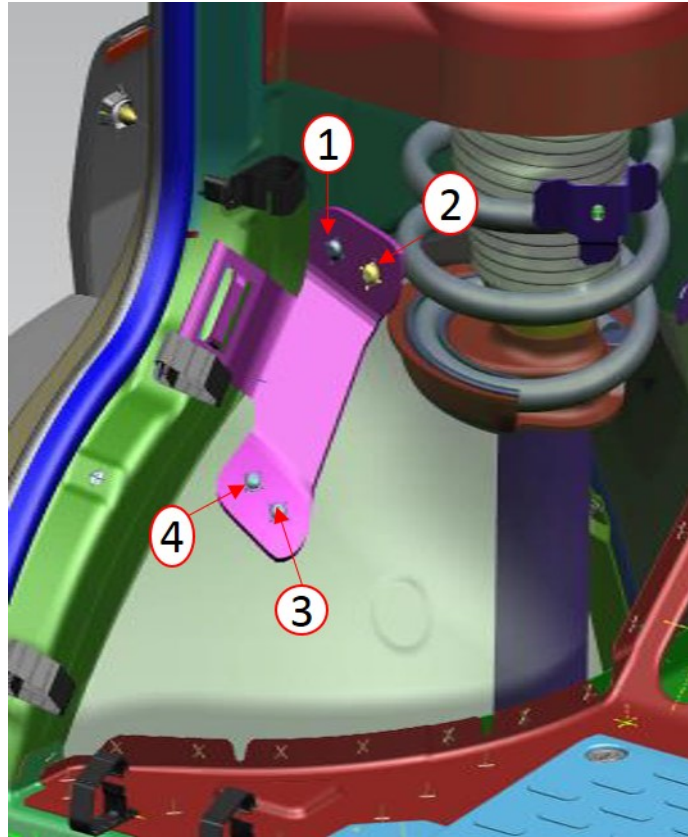


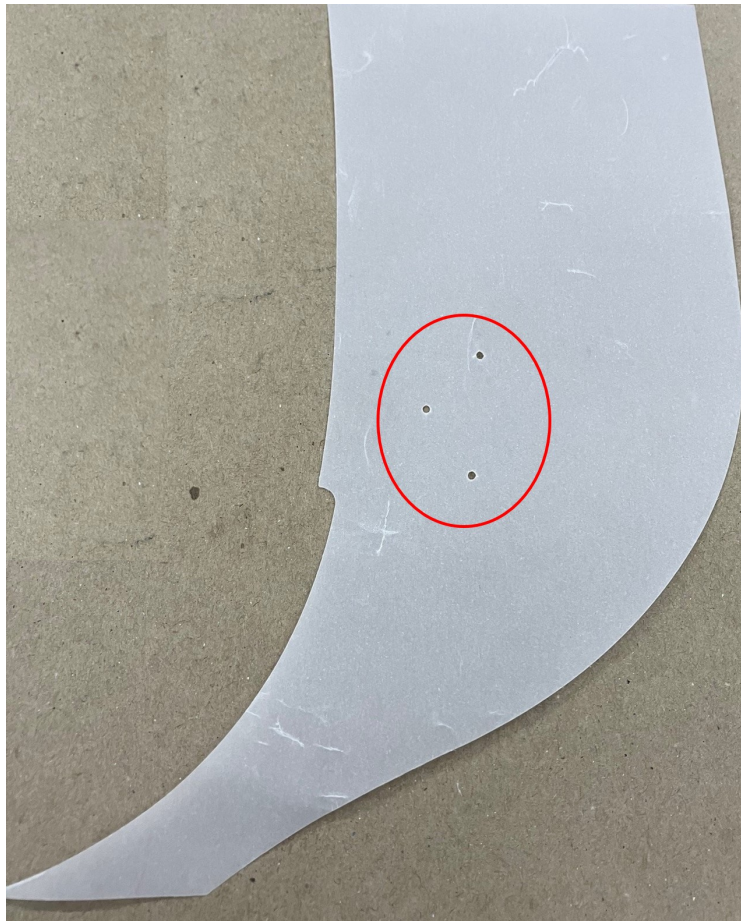
Fig. 7

## Tightening Sequence (1-3-2-4)

18. Apply a rust inhibitor sealer primer to cover the whole nut and bolt system from outside of the vehicle.
- NOTE: Let the rust inhibitor sealer primer dry during 10 minutes prior proceeding to the next steps.**
19. Assemble the other components from the check strap solution package.
  20. Install the interior trim components (Steering cover, foot rest, carpet and sill front left covers) and harness clip:
    - Harness clip.
    - Carpet, Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Interior / Carpet / Installation.
    - Sill front covers, Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Interior / Plate, Scuff, Front Door Sill / Installation.
    - Foot rest.
    - Lower steering cover, Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>19 - Steering / Column / Shroud, Steering Column, Lower / Installation.
  21. Remove the front door speaker. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>08 - Electrical / 8A - Audio/Video/Entertainment/Connectivity / Speaker / Removal.



- 22. **\*\*Use the door template to the contour of the door panel and the outer door contour (Fig. 8) .\*\***
- 23. Mark the hole centers according to the template (Fig. 8) .



**Fig. 8**  
**Template**

24. Drill thru the door sheet metal, using an M6 drill bit. Use a stopper to avoid damaging outer panel of the door (Fig. 9) .
25. Apply a rust inhibitor sealer primer where the holes where drilled (Fig. 9) .

**NOTE: Let the rust inhibitor sealer primer dry during 10 minutes prior to proceeding to the next steps.**



**Fig. 9**  
**Drilled Locations**

26. Install the webbing check strap through the door sill trim and install door sill trim into position.
27. Position webbing check strap bracket into location (Fig. 10) .
28. Install the tapping plate bracket inside the door.
29. Install and tighten the two of the three M6 bolts (Loctite<sup>®</sup> has already been applied to the bolts) to the tapping plate bracket and the door. Tighten to 9 N·m (79 in. lbs.) (Fig. 10) .
30. Remove door check strap. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Doors - Front / Check, Door / Removal.
31. Install door check strap and install kit. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Doors - Front / Check, Door / Installation.
32. Install door trim cap and the other M6 bolts (Loctite<sup>®</sup> has already been applied to the bolts) to the tapping plate bracket and the door. Tighten to 9 N·m (79 in. lbs.)(Fig. 10) .

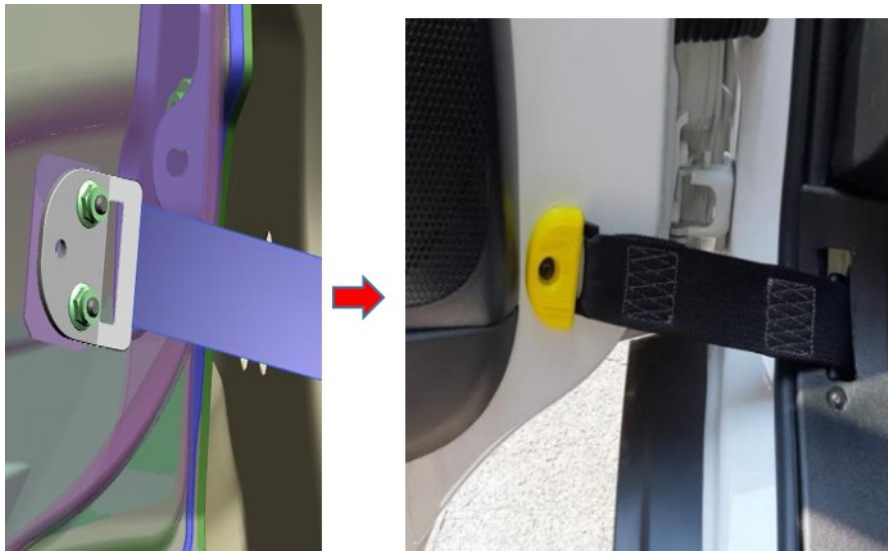


Fig. 10

**Webbing Check Strap Installation**

33. Install the front door speaker. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>08 - Electrical / 8A - Audio/Video/Entertainment/Connectivity / Speaker / Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

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