

REFERENCE:	TSB: 23-050-23 GROUP 23 - Body	Date:	May 10, 2023	REVISION:	-
VEHICLES AFFECTED:	2023 (JL) Jeep Wrangler This bulletin applies to vehicles built on or after February 23, 2023 (MDH 0223XX) and on or before March 24, 2023 (MDH 0324XX).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA		<input type="checkbox"/> CH	
		<input checked="" type="checkbox"/> EE		<input type="checkbox"/> IAP	
		<input checked="" type="checkbox"/> SA		<input checked="" type="checkbox"/> MEA	
CUSTOMER SYMPTOM:	Customers may comment on the following:				
	<ul style="list-style-type: none"> The heated windshield is inoperative. 				
CAUSE:	Electrical connection button is not fully engaged onto the windshield.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-133, date of issue May 10, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly connecting the heated windshield button to the windshield.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-30-50-9P	Heated Windshield Button Connection - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-30-50-9Q	Heated Windshield Button connection - Inspect and Repair (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	ZZ	Service Action	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the inspection.

1. Visually look at the windshield heated button being disconnected ([Fig. 1](#)) .



Fig. 1

Heated Windshield Button Is Disconnected

2. Is the heated windshield button disconnected?
 - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
 - NO>>> This bulletin has been completed. Use inspect LOP (23-30-50-9P) to close the active RSU. Normal diagnosis should be performed.

REPAIR PROCEDURE:

1. Connect the heated windshield button to the windshield.

POLICY:

Reimbursable within the provisions of the warranty.

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