

Parts Bulletin

TITLE:

Service Action S10239: Polestar Clips

GROUP:

85

NO:

S10239

CAR MARKET:

US/CAN

REVISIONS:

ISSUE DATE:

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SERVICE ACTION S10239 DESCRIPTION

Polestar Automotive USA Inc. on behalf of Polestar Performance AB, have decided to launch Service Action S10239 on certain model year 2023 – 2024 Polestar 2 vehicles.

Polestar investigations have identified that during production, the supplier may have incorrectly assembled the front driver and passenger floor mats using larger than required snap grommets. As a result, the front driver and passenger floor mats may be loose.

To remedy the concerned vehicles, Polestar will inspect the front driver and passenger floor mats for correct installation and replace the snap grommets if necessary

IMPORTANT: Customers may have Aftermarket or OEM rubber floor mats installed. When scheduling customers for this Service Action, the factory Carpet floormats should be brought to their scheduled Service Point appointment.

A total of 383 U.S. and 217 Canadian vehicles are eligible for this service action.

Parts Required

Part Number	Qty	Failing Part	Description
31267689	0-4	F	MALE SNAP GROMMET FOR FLOOR MATS
39998902	0-4	F	FEMAL SNAP GROMMET FOR FLOOR MATS