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Sent on 07 21 2023 Expires on 09 08 2023
From Brad Ortloff, Manager of Auto Campaigns and Recalls
Subject Stop Sale/Emissions Recall: 2023 Accord Hybrid, CR-V Hybrid Engine Block/CKP Ins

DATE: July 21, 2023

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Emissions Recall: 2023 Accord Hybrid, CR-V Hybrid Engine Block/CKP Inspection

Today, July 21, 2023, American Honda is announcing a **stop sale** and **emissions recall** for certain 2023 Accord Hybrid and CR-V Hybrid vehicles due to potential improper manufacturing of the engine block which may result in a misfire affecting emissions performance. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.** 

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

#### **BACKGROUND**

Affected vehicles may be equipped with an incorrectly machined engine block at the crankshaft position sensor (CKP) mounting location. Improper manufacturing of the engine block at this location may prevent accurate CKP measurements leading to misfire and potential catalyst deterioration. This condition may affect a vehicle's compliance with California and Federal emissions standards and regulations.

# REPAIR

Inspect the engine block and, if needed, replace the engine block and catalytic converter.

#### **PARTS**

Parts will be available at launch. Please refer to SB 23-048 and 23-049 for further instructions.

## **TOOLS**

An inspection tool has been delivered to dealers.

#### **SERVICE BULLETINS**

Service Bulletins 23-048, Emissions Recall: 2023 Accord Hybrid Short Block Manufacturing Inspection and 23-049, Emissions Recall: 2023 CR-V Hybrid Short Block Manufacturing Inspection, have posted to the Service Information System (SIS) as of July 21, 2023. They include inspection, repair, parts, tools and warranty information related to this campaign.

## **CUSTOMER NOTIFICATION**

American Honda expects to begin customer notification by early September 2023.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.