

Audi On-car analysis list from July, 7 2023

Please contact Audi Helpline before attempting repair

All topics have associated worksheets to be filled out and attached to the TAC ticket. Worksheets can be found at: ServiceNet>>Technician References>>Vin-4-Pin>>Worksheets

	Models	MY	Engine	Trans	Topic	Topic details
PT	Q3	2020-2021	All	All	Coolant warning Lamp	Customer states they receive a low coolant warning in the cluster. Coolant level appears to be full in the reservoir <ul style="list-style-type: none"> Case does not relate to TSB 2061918 Photo showing reservoir level
	All models with 3.0L engine (EA839)	2021-2023	3.0L (EA839)	All	Abnormal/no sound from engine sound generator	<ul style="list-style-type: none"> Video/ sound recording of abnormal noise/ customer complaint from inside the vehicle before repair. Video/ sound recording while running sound actuator test Upload GFF log with executed test and relevant DTCs to GFF paperless Video/ sound record of noise from inside the vehicle after repair.
	Q5	2017 - 2023	2.0L	All	Valve cover leak	Valve cover is leaking oil <ul style="list-style-type: none"> 3 cases needed with no previous repairs to cover and within NVLW
	Q3	2019-2023	All	All	P008700 Low fuel pressure	Applies to Q3 models within NVLW only <ul style="list-style-type: none"> DTC P008700 Attach completed worksheet on initial TAC contact.
	Q3	2020-2023	All	All	Q3 oil pan leak	Oil leak found coming from the oil pan.
EL	Q5	2023	Any	Any	Q5 - Belt noise from Starter Generator	Noise is present from the starter generator during starting or while running. <ul style="list-style-type: none"> An audio/video recording of the noise Ambient conditions of the complaint: Temperature / Humidity Does the complaint happen over a larger temperature range? Or just when it is cold for example.
	Q3	2022	2.0	Any	Boost pressure sensor	Check engine lamp is on, DTC (s) P010600, P023600, P023700, P023800 Documentation needed: <ul style="list-style-type: none"> Wiggle test harness Check pin fitment and pin drag Check circuit resistance (if needed) Photos of findings Q3 Boost pressure sensor worksheet
	Q3	2023	All	All	MMI screen ghost touches	MMI display switching screens by itself, makes permanent clicking noises, pushes buttons by itself (Ghost Touches) <ul style="list-style-type: none"> Provide video of the "ghost touches occurring"
	A3	2022 - 2024	All	All	Battery voltage warning	Belt Starter Generator DTC U046900 symptom 26950 <ul style="list-style-type: none"> On-site/data logger installation may be required DTC U046900 with symptom code 26950 in ECM No DTC in BSG
	All	2023	Any	Any	USB trim detached	USB trim panel is pushed in, loose or detached from center console.
BD	e-tron Quattro e-tron SB	2021-2022	Any	Any	Noise from Front Door Trim Panel	Noise from front door trim panel while driving <ul style="list-style-type: none"> Video of noise before repair is performed Photos of repair
	A5	2021-2022	Any	Any	Noise from Front Door speaker Grill	Photo of both sides of the thorax/side airbag wire harness label (Figures 2, 3).